CHC42015 Certificate IV in Community Services

Release 2
CHC42015 Certificate IV in Community Services

Modification History

<table>
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<th>Release</th>
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| Release 2 | This version was released in CHC Community Services Training Package release 3.0.  
Client service's qualifications also merged to this qualification:  
Merged CHC40708/CHC41012/CHC42512/CHC41308/CHC42212/CHC42412/CHC42312. Significant changes to core units, change in packaging rules.  
Relationship Education specialisation has been added.  
Units of competency updated (see mapping at www.cshisc.com.au).  
Equivalent outcome. |
| Release 1 | This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages.  
Merged CHC40708/CHC41012/CHC42512. Significant changes to core units. Change in packaging rules. |

Qualification Description

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.
Packaging Rules
Total number of units = 15
- 7 core units
- 8 elective units, consisting of:
  - at least 6 units from the electives listed below
  - up to 2 units from the electives listed below, any endorsed Training Package or accredited course – these units must be relevant to the work outcome

Any combination of electives that meets the rules above can be selected for the award of the CHC42015 Certificate IV in Community Services. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for specialisation:
At least 5 units from Group A electives must be selected for award of CHC42015 Certificate IV in Community Services (Relationship Education).

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units
CHCADV001 Facilitate the interests and rights of clients
CHCCCS004 Assess co-existing needs
CHCCOM002 Use communication to build relationships
CHCDIV001 Work with diverse people
CHCLEG001 Work legally and ethically
CHCPRP001 Develop and maintain networks and collaborative partnerships
HLTWHS003 Maintain work health and safety

Elective units
Group A electives – RELATIONSHIP EDUCATION specialisation
CHCDFV001 Recognise and respond appropriately to domestic and family violence
CHCEDU009 Provide parenting, health and well-being education
CHCEDU010 Prepare and evaluate relationship education programs
CHCEDU011 Work with parents or carers of very young children
CHCEDU012  Facilitate couple processes in group work
CHCFAM003  Support people to improve relationships
CHCGRP002  Plan and conduct group activities
CHCGRP003  Plan, facilitate and review psycho-educational groups
CHCGRP004  Deliver structured programs
TAEDEL401A  Plan, organise and deliver group-based learning

Other Elective units
CHCADV002  Provide advocacy and representation services
CHCADV003  Represent clients in court
CHCAGE001  Facilitate the empowerment of older people
CHCAOD001  Work in an alcohol and other drugs context
CHCAOD003  Provide needle and syringe services
CHCAOD005  Provide alcohol and/or other drugs withdrawal services
CHCCCS001  Address the needs of people with chronic disease
CHCCCS003  Increase the safety of individuals at risk of suicide
CHCCCS006  Facilitate individual service planning and delivery
CHCCCS008  Develop strategies to address unmet needs
CHCCCS009  Facilitate responsible behaviour
CHCCCS010  Maintain high standard of service
CHCCCS014  Provide brief interventions
CHCCCS015  Provide individualised support
CHCCCS017  Provide loss and grief support
CHCCCS018  Provide suicide bereavement support
CHCCCS019  Recognise and respond to crisis situations
CHCCCS020  Respond effectively to behaviours of concern
CHCCCS021  Respond to suspected abuse
CHCCCS027  Visit client residence
CHCCCS028  Provide client-centered support to people in crisis
CHCCCS030  Determine and respond to carer needs
CHCCODE003  Work within a community development framework
CHCCODE004  Implement participation and engagement strategies
CHCCODE005  Develop and support relevant community resources
CHCCODE006  Work to empower Aboriginal and/or Torres Strait Islander communities
CHCCODE007  Develop and provide community projects
CHCCOM001  Provide first point of contact
CHCCSM005  Develop, facilitate and review all aspects of case management
CHCDEV001  Confirm client developmental status

CHCDFV004  Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities
CHCDFV005  Provide domestic and family violence support in non-English speaking background communities

CHCDIS001  Contribute to ongoing skills development using a strengths-based approach
CHCDIS004  Communicate using augmentative and alternative communication strategies
CHCDIS007  Facilitate the empowerment of people with disability
CHCDIS008  Facilitate community participation and social inclusion
CHCDIS010  Provide person centred services to people with disability with complex needs

CHCDIV002  Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCEDU003  Provide sexual and reproductive health information to clients
CHCEDU005 Work with clients to identify financial literacy education needs

CHCEDU006 Improve clients fundamental financial literacy skills

CHCEDU007 Provide group education on consumer credit and debt

CHCFAM001 Operate in a family law environment

CHCFAM004 Facilitate changeovers

CHCFAM005 Facilitate and monitor contact

CHCFAM006 Assist families to self-manage contact

CHCFAM009 Facilitate family intervention strategies

CHCFAM010 Provide intervention support to families

CHCGMB001 Assess the needs of clients with problem gambling issues

CHCINM001 Meet community information needs

CHCLEG002 Interpret legal information

CHCLLN001 Respond to client language, literacy and numeracy needs

CHCMED001 Prepare for mediation

CHCMED002 Facilitate mediation

CHCMED003 Consolidate and conclude mediation

CHCMGT005 Facilitate workplace debriefing and support processes

CHCMGT006 Coordinate client directed services

CHCMHS001 Work with people with mental health issues

CHCMHS003 Provide recovery oriented mental health services

CHCMHS011 Assess and promote social, emotional and physical wellbeing

CHCPAL001 Deliver care services using a palliative approach

CHCPAL002 Plan for and provide care services using a palliative approach

CHCPAS001 Plan for the provision of pastoral and spiritual care

CHCPAS002 Provide pastoral and spiritual care

CHCPOL001 Contribute to the review and development of policies
CHCPRP003  Reflect on and improve own professional practice
CHCPRP005  Engage with health professionals and the health system
CHCPRT001  Identify and respond to children and young people at risk
CHCPRT002  Support the rights and safety of children and young people
CHCPRT003  Work collaboratively to maintain an environment safe for children and young people
CHCSET001  Work with forced migrants
CHCSET002  Undertake bicultural work with forced migrants in Australia
CHCISOH001  Work with people experiencing or at risk of homelessness
CHCISOH002  Manage and maintain tenancy agreements and services
CHCISOH010  Work with clients within the social housing system
CHCVOL002  Lead volunteer teams
CHCVOL003  Recruit, induct and support volunteers
CHCVOL004  Manage volunteer workforce development
CHCYTH001  Engage respectfully with young people
CHCYTH002  Work effectively with young people in the youth work context
CHCYTH003  Support young people to create opportunities in their lives
HLTAID003  Provide first aid
HLTWHS006  Manage personal stressors in the work environment
BSBATSIL412  Participate effectively as a Board member
BSBGOV401  Implement Board member responsibilities
BSBHRM405  Support the recruitment, selection and induction of staff
BSBLDR403  Lead team effectiveness
BSBLED401  Develop teams and individuals
BSBMGT401  Show leadership in the workplace
BSBMGT403  Implement continuous improvement
CPPDSM3014A  Undertake property inspection
CPPDSM4028A  Identify and analyse risks and opportunities in the property industry
CPPDSM4074A  Select and appoint contractors in the property industry
PSPETHC301B  Uphold the values and principles of public service
PSPGOV414A  Provide workplace mentoring
PSPGOV415A  Provide workplace coaching
PSPGOV422A  Apply government processes
PSPLEGN301B  Comply with legislation in the public sector
TAEDEL402A  Plan, organise and facilitate learning in the workplace
TAEDEL404A  Mentor in the workplace

**Qualification Mapping Information**

No equivalent qualification.

**Links**

Companion volumes from the CS&HISC website - http://www.cshisc.com.au