



Australian Government

BSBSS00068 Service Management Skill Set

Release 1

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Modification History

Release	Comments
Release 1	This Skill Set first released with BSB Business Services Training Package Version 1.0

Description

This skill set addresses the skills, knowledge and performance requirements to manage and document business operations and contingencies.

Pathways Information

The units provide credit towards qualifications at Diploma or Advanced Diploma level.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

- BSBR501 Manage risk
- BSBFIM601 Manage finances
- BSBMGT617 Develop and implement a business plan

Target Group

This skill set is for staff who hold a management role in an organisation, program or business unit.

Suggested words for Statement of Attainment

These units of competency meet the industry requirements to plan and manage business operations including the determination and management of risks and the financial requirements of an organisation.