



Australian Government

**Assessment Requirements for BSBSMB408
Manage personal, family, cultural and
business obligations**

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- produce a detailed analysis of the implications of family, cultural and community obligations/commitments on self, staff and the business
- produce plans and strategies that show the workability of maintaining a culturally appropriate work ethic for the business
- produce plans and strategies to address negative impacts that obligations or commitments may have on the business.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- briefly outline the characteristics of the small business and the environment in which it operates
- explain the impact of family and community expectations or needs on the business
- outline any specific historical, cultural, ceremonial, religious, family or community issues that impact on the business.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the Management and Leadership – Small and Micro Business field of work and include access to:

- office equipment and resources
- relevant workplace documentation
- case studies and, where possible, real situations.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>