



Australian Government

**Assessment Requirements for BSBPMG605
Direct quality management of a project
program**

Release: 1

Assessment Requirements for BSBPMG605 Direct quality management of a project program

Modification History

Release	Comments
Release 1	This version first released with BSB Business Services Training Package Version 1.0.

Performance Evidence

Evidence of the ability to:

- direct quality requirements development, including:
 - directing reviews and consultation to ensure application of organisational quality objectives, standards, levels and criteria
 - modifying quality management methods, techniques and tools
 - identifying and communicating program quality criteria
 - directing project managers to develop and implement quality plans
- direct project quality assurance management, including:
 - analysing results of project activities and product performance to determine compliance with agreed standards throughout project life cycles
 - identifying causes of unsatisfactory results and initiating actions to enable continuous improvement
 - directing inspections of quality processes and analysing results to determine compliance with program and organisational quality standards
 - developing and maintaining a quality management system
- improve program and project quality, including:
 - continually reviewing and modifying the quality management system to ensure project team commitment to continuous improvement
 - directing project outcomes review and analysis to determine system effectiveness
 - aggregating, using and passing on quality improvements and lessons learnt.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- describe a range of quality management methods, techniques, tools and systems and their various applications
- identify relevant Australian and international standards.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in the management and leadership – project management field of work and include access to:

- workplace quality documentation
- feedback from project team/s and stakeholders as to how quality was managed.

Assessors must satisfy NVR/AQTF assessor requirements.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>