



Australian Government

BSBITU201 Produce simple word processed documents

Release: 2

BSBITU201 Produce simple word processed documents

Modification History

| Release | Comments |
|-----------|--|
| Release 2 | This version first released with BSB Business Services Training Package Version 2.0. Version created to correct typographical error |
| Release 1 | This version first released with BSB Business Services Training Package Version 1.0. |

Application

This unit describes the skills and knowledge required to correctly operate word processing applications in production of workplace documents.

It applies to individuals who perform a range of routine tasks in the workplace, using a limited range of practical skills and fundamental knowledge of word processing and software in a defined context, under direct supervision or with limited individual responsibility.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Unit Sector

Information and Communications Technology – IT Use

Elements and Performance Criteria

| ELEMENT | PERFORMANCE CRITERIA |
|--|---|
| <i>Elements describe the essential outcomes.</i> | <i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i> |
| 1. Prepare to produce documents | 1.1 Use safe work practices to ensure ergonomic, work organisation, energy and resource conservation requirements are met 1.2 Identify document purpose, audience and presentation requirements, and clarify with relevant personnel as required 1.3 Identify organisational and task requirements for document |

| ELEMENT | PERFORMANCE CRITERIA |
|-----------------------|---|
| | layout and design |
| 2. Produce documents | <p>2.1 Format document using appropriate software functions to adjust page layout to meet information requirements, in accordance with organisational style and presentation requirements</p> <p>2.2 Use system features to identify and manipulate screen display options and controls</p> <p>2.3 Use manuals, user documentation and online help to overcome problems with document presentation and production</p> |
| 3. Finalise documents | <p>3.1 Ensure final document is previewed, checked, adjusted and printed in accordance with organisational and task requirements</p> <p>3.2 Ensure document is prepared within designated timelines and organisational requirements</p> <p>3.3 Name and store document in accordance with organisational requirements and exit application without information loss/damage</p> |

Foundation Skills

This section describes language, literacy, numeracy and employment skills incorporated in the performance criteria that are required for competent performance.

| Skill | Performance Criteria | Description |
|----------------------------|------------------------------|--|
| Reading | 1.2, 1.3, 2.1, 2.3, 3.1, 3.3 | <ul style="list-style-type: none"> Recognises textual information within organisational and task requirements to determine work requirements |
| Writing | 3.1, 3.3 | <ul style="list-style-type: none"> Records numerical and textual information in accordance with requirements of task |
| Oral Communication | 1.2 | <ul style="list-style-type: none"> Participates in a variety of spoken exchanges with relevant personnel in an effort to clarify document purpose, audience and presentation requirements |
| Navigate the world of work | 1.1-1.3, 2.1, 3.1-3.3 | <ul style="list-style-type: none"> Recognises and follows explicit and implicit protocols and meets expectations associated with own role |
| Interact with others | 1.2 | <ul style="list-style-type: none"> May seek guidance from more experienced work colleagues |
| Get the work done | 2.1-2.3, 3.1-3.3 | <ul style="list-style-type: none"> Understands functions and features of specific computer software and uses these to perform work tasks |

Unit Mapping Information

| Code and title current version | Code and title previous version | Comments | Equivalence status |
|--|--|--|--------------------|
| BSBITU201 Produce simple word processed documents Release 2 | BSBITU201 Produce simple word processed documents Release 1 | Updated to correct typographical error | Equivalent unit |

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>