



Australian Government

**Assessment Requirements for BSBFNG402
Interact with Aboriginal and Torres Strait
Islander organisation members and the
community**

Release: 1

Assessment Requirements for BSBFNG402 Interact with Aboriginal and Torres Strait Islander organisation members and the community

Modification History

Release	Comments
Release 1	<p>This version first released with the Business Services Training Package Version 8.0.</p> <p>Supersedes and is equivalent to BSBATSIC411 Communicate with the community. Changed unit title to reflect developments in Aboriginal and Torres Strait Islander Governance outcomes.</p>

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- interact with at least two different members of an Aboriginal and Torres Strait Islander organisation on at least two occasions
- interact with members in the Aboriginal and Torres Strait Islander community on at least two different occasions.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- common consultation methods and their suitability for different contexts
- cultural context in which Aboriginal and Torres Strait Islander board members operate, including their role in upholding traditional and cultural values
- communication strategies for sharing information with individuals and groups
- structure and objectives for Aboriginal and Torres Strait Islander board member and community formal and informal forums and discussions
- methods to gain contributions from stakeholders through board member and community forums and discussions
- cultural context of community
- methods to address common Aboriginal and Torres Strait Islander community issues
- geographic, cultural, social, economic and political contexts in which different Aboriginal and Torres Strait Islander organisations operate
- methods to gather, analyse and present information
- methods and techniques to deal with violence in the community

- methods to deal with resistance towards Aboriginal and Torres Strait Islander organisations, and different groups in the community
- organisational policies and procedures for interacting with Aboriginal and Torres Strait Islander stakeholders
- protocols and cultural responsibilities relating to performance evidence.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to examples of:

- documents relating to the Aboriginal and Torres Strait Islander organisation's activities and issues.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet - -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=11ef6853-ceed-4ba7-9d87-4da407e23c10>