BSB31115 Certificate III in Business Administration (Medical)

Modification History

<table>
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<th>Release</th>
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<tbody>
<tr>
<td>Release 2</td>
<td>This qualification first released with BSB Business Services Training Package Version 3.0. Version created to update codes and titles in unit list.</td>
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<tr>
<td>Release 1</td>
<td>This qualification first released with BSB Business Services Training Package Version 1.0.</td>
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Qualification Description

This qualification is suitable for those working in various medical administration contexts. Individuals may exercise discretion and judgement using appropriate knowledge to provide technical advice and support to a team.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

Nil

Packaging Rules

Total number of units = 13
2 core units plus
11 elective units, of which:

- 5 elective units must be selected from the Group A units listed below
- 4 elective units must be selected from the Group B units listed below
- 2 elective units may be selected from Group A, Group B or Group C units listed below, or any currently endorsed Training Package or accredited course at the same qualification level or one level higher or lower.
Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome.

Core Units

BSBITU307 Develop keyboarding speed and accuracy
BSBWHS201 Contribute to health and safety of self and others

Elective Units

Group A units

BSBMED301 Interpret and apply medical terminology appropriately
BSBMED302 Prepare and process medical accounts
BSBMED303 Maintain patient records
BSBMED304 Assist in controlling stocks and supplies
BSBMED305 Apply the principles of confidentiality, privacy and security within the medical environment
BSBMED401 Manage patient record keeping system

Group B units

BSBADM307 Organise schedules
BSBFIA302 Process payroll
BSBFIA303 Process accounts payable and receivable
BSBFIA304 Maintain a general ledger
BSBITU306 Design and produce business documents
BSBITU309 Produce desktop published documents
BSBITU312 Create electronic presentations
BSBITU313 Design and produce digital text documents
BSBITU314 Design and produce spreadsheets
BSBWRT301 Write simple documents
**Group C units**

BSBADM302 Produce texts from notes
BSBADM303 Produce texts from audio transcription
BSBADM311 Maintain business resources
BSBCMM301 Process customer complaints
BSBCUS301 Deliver and monitor a service to customers
BSBDIV301 Work effectively with diversity
BSBFIA301 Maintain financial records
BSBINM301 Organise workplace information
BSBINM302 Utilise a knowledge management system
BSBINM303 Handle receipt and despatch of information
BSBINN201 Contribute to workplace innovation
BSBITU311 Use simple relational databases
BSBITU315 Purchase goods and services online
BSBPRO301 Recommend products and services
BSBSUS201 Participate in environmentally sustainable work practices
BSBWHS401 Implement and monitor WHS policies, procedures and programs to meet legislative requirements
BSBWOR204 Use business technology
BSBWOR301 Organise personal work priorities and development
BSBWOR302 Work effectively as an off-site worker

**Qualification Mapping Information**

<table>
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<tr>
<th>Code and title current version</th>
<th>Code and title previous version</th>
<th>Comments</th>
<th>Equivalence status</th>
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<tbody>
<tr>
<td>BSB31115 Certificate III in Business Administration (Medical) Release 2</td>
<td>BSB31115 Certificate III in Business Administration (Medical) Release 1</td>
<td>Updated codes and titles in unit list</td>
<td>Equivalent qualification</td>
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Links

Companion Volume implementation guides are found in VETNet -