



Australian Government

AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment

Release: 1

AVIO0036 Manage disruptive behaviour and unlawful interference within a transport security environment

Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Application

This unit involves the skills and knowledge required to manage disruptive behaviour and unlawful interference within transport security protection workplaces, in compliance with relevant regulatory requirements and national operating standards.

It includes monitoring passenger behaviour; identifying and resolving disruptive or unlawful interference; taking action to manage unlawful interference; and reporting and documenting unlawful interference within transport security protection environments.

This unit addresses transport security technical skill requirements (physical, mental and task-management abilities) related to transport security duties of aviation and maritime security personnel and contributes to safe and effective performance in operational transport security environments.

Operations are conducted across a variety of operational contexts within the Australian transport security environment.

Licensing, legislative, regulatory or certification requirements are applicable to this unit.

Pre-requisite Unit

Not applicable.

Competency Field

O – Security

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

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|---|---|
| 1 Monitor passenger behaviour | 1.1 Individuals and crowds are monitored to identify behaviours of concern |
| | 1.2 Potential problem situations are quickly identified, and steps are taken to resolve the situation in accordance with legislative requirements and workplace procedures |
| | 1.3 Incidents that breach transport security requirements are identified, and appropriate action is taken in accordance with legislative requirements and workplace procedures |
| | 1.4 Hazards are identified, risks are assessed, and control measures are implemented |
| 2 Identify and resolve disruptive or unlawful interference | 2.1 Nature of disruptive behaviour or unlawful interference is accurately assessed in accordance with legislative requirements and workplace procedures |
| | 2.2 Assistance is sought from other staff and external support services, as required |
| 3 Take action to manage unlawful interference | 3.1 Offender is isolated to minimise disruption to other passengers in accordance with workplace procedures |
| | 3.2 Nature of offence and consequences of behaviour are clearly communicated to offender in accordance with legislative requirements and workplace procedures |
| | 3.3 Physical control techniques are applied to prevent unlawful access to secure areas in accordance with legislative requirements and workplace procedures |
| | 3.4 Control and restraint techniques are applied to apprehend offenders in accordance with legislative requirements and workplace procedures |
| 4 Report and document unlawful interference | 4.1 Unlawful interference incidents are reported using the appropriate document format selected in accordance with workplace procedures |
| | 4.2 Documentation is completed and processed in accordance with legislative requirements and workplace procedures |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit replaces and is equivalent to AVIO0011 Manage disruptive behaviour and unlawful interference within a transport security environment.

Links

Companion Volume Implementation Guides are found in VETNet' -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>