



Australian Government

**Assessment Requirements for AVII3002
Carry out food preparation and service on
an aircraft**

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- adapting to differences in equipment and operating environment in accordance with standard operating procedures
- applying precautions and required action to minimise, control or eliminate identified hazards
- applying relevant legislation and workplace procedures
- communicating effectively with others
- completing relevant documentation
- identifying and correctly using relevant equipment
- implementing contingency plans
- implementing work health and safety (WHS)/occupational health and safety (OHS) procedures and relevant regulations
- interpreting and following operational instructions and prioritising work
- modifying activities depending on workplace contingencies, situations and environments
- monitoring and anticipating operational problems and hazards and taking appropriate action
- monitoring work activities in terms of planned schedule
- operating electronic communications equipment to required protocol
- reading, interpreting and following relevant regulations, instructions, procedures, information and signs
- reporting and/or rectifying problems, faults or malfunctions promptly, in accordance with workplace procedures
- selecting and using required personal protective equipment conforming to industry and WHS/OHS standards
- working collaboratively with others
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- airline standards for food preparation and galley service
- features of galley and equipment for various types of aircraft
- galley service procedures
- menus and food presentation requirements for various classes of air travel service offered by airlines
- principles of food preparation and galley service
- problems that may occur when carrying out food preparation and galley service and appropriate action that should be taken in each case
- procedures for cleaning galley and equipment and disposing of waste
- relevant airline administrative procedures and related documentation
- relevant information/documents:
 - airline procedures, instructions and job specifications
 - checklist and procedures for pre-landing galley operations
 - food preparation and service standards
 - food preparation procedures
 - galley administrative and feedback documentation
 - galley service and cleaning checklists and procedures
 - galley equipment operational manuals
 - hygiene, quarantine and environmental procedures and regulations
 - manufacturer instructions for cleaning equipment and materials
 - meal menus
 - passenger manifests and checklists
 - pre-landing checklists and procedures
 - stock inventory and ordering documentation
- risks that exist when carrying out food preparation and galley service and related risk control procedures and precautions.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>