



Australian Government

**Assessment Requirements for AVIF0032
Manage human factors as pilot in command**

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the AVI Aviation Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- applying effective listening techniques
- applying effective questioning techniques to obtain information and clarify information while communicating with others
- applying effective verbal/non-verbal communication techniques
- applying relevant aeronautical knowledge
- identifying individual or collective symptoms of deterioration in physiological and psychological conditions that might endanger the safety of flight operations and taking appropriate corrective action
- implementing contingency plans
- implementing work health and safety (WHS) procedures and relevant regulations
- maintaining compliance with relevant regulatory requirements, including avoiding alcohol and drugs before and when conducting flight operations
- managing and controlling individual and collective symptoms of stress before and when conducting flight operations
- managing and monitoring individual or crew physiological and psychological conditions when conducting flight operations
- managing aspects of lifestyle that may impact on individual or collective performance
- modifying activities depending on workplace contingencies, situations and environments
- monitoring individual or crew performance before and during the flight operations
- reading, interpreting and following relevant instructions, regulations, procedures, information and signs
- reporting and/or rectifying problems, faults or malfunctions promptly in accordance with regulatory requirements and workplace procedures
- responding appropriately to cultural differences in the workplace
- working collaboratively with others when managing human factors as pilot in command (PIC)
- working systematically with required attention to detail without injury to self or others, or damage to goods or equipment.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- aviation medicine, including:
 - basic concepts
 - respiratory system and circulation of the blood
 - cabin pressure
- Civil Aviation Safety Regulation (CASR) Part 61 Manual of Standards (MOS) Schedule 3 Aeronautical Knowledge relevant to human factors within air transport operations
- flight operations and health, including:
 - high-altitude environment
 - physiological and mental fitness
 - incapacitation
 - intoxication
 - body rhythm disturbances
 - fatigue
 - stress and anxiety
 - general health aspects
- human behaviour, including:
 - general concepts
 - cockpit management
 - judgement and decision making
- human factors that may influence individual and collective performance during multi-crew operations
- human information processing, including:
 - general system
 - senses
 - integration of sensory inputs: spatial disorientation and illusions
 - memory
- managing and monitoring crew conditions, including:
 - crew and team composition principles
 - crew skills, knowledge and abilities
 - crew divisional, functional and leadership structures
- relevant WHS procedures and regulations
- relevant sections of (CASRs and Civil Aviation Orders pertaining to human factors and their effect on human performance.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training

Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or other simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment (PPE) currently used in industry.

Links

AVI Training Package Companion Volume Implementation Guide available on VET Net: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>