



Australian Government

AVI30219 Certificate III in Aviation (Cabin Crew)

Release 1

AVI30219 Certificate III in Aviation (Cabin Crew)

Modification History

Release 1. This is the first release of this qualification in the AVI Aviation Training Package

Qualification Description

This qualification reflects the roles of cabin crew personnel performing normal and emergency cabin crew duties in support of commercial or Defence aviation operations.

Cabin crew duties include applying technical and non-technical aviation skills and knowledge to cabin service and cargo operations.

This qualification forms some of the requirements for certification by the Civil Aviation Safety Authority (CASA) as a task specialist or other aerial work operations as directed by Civil Aviation Safety Regulation (CASR) Part 138 Aerial work operations.

Civil and military cabin crew seeking certification should check these requirements with CASA.

Occupations may include:

- Cabin Crew
- Crew Attendant
- Flight Attendant.

Entry Requirements

There are no entry requirements for this qualification.

However, first aid certification, a Responsible Service of Alcohol certificate and other regulatory requirements are essential for employment.

Packaging Rules

A total of **21 units of competency** comprising:

13 core units listed below **plus:**

8 general elective units from the general elective units listed below.

Up to 3 general elective units may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

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| AVIB0001 | Manage and carry out pre- and post-flight cabin checks |
| AVIF0023 | Apply aircraft safety procedures |
| AVIF0034 | Apply aviation work health and safety procedures |
| AVIF0041 | Maintain the safety of people and aircraft |
| AVIF0042 | Respond to abnormal and emergency situations in an aircraft |
| AVIG0003 | Work effectively in the aviation industry |
| AVIO0017 | Manage disruptive behaviour and unlawful interference with aviation |
| AVIO0019 | Apply and monitor aviation workplace security procedures |
| AVIZ0004 | Maintain security awareness and vigilance in an aviation workplace |
| BSBWOR301 | Organise personal work priorities and development |
| TLIE3004 | Prepare workplace documents |
| TLIF2018 | Operate firefighting equipment |
| TLIO0001 | Undertake emergency response action to a security threat |

General elective units

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|----------|--|
| AVIF0024 | Provide first aid in an aviation environment |
| AVIF0026 | Implement aviation risk management processes |
| AVIF0035 | Manage human factors in aviation operations |
| AVIF0036 | Implement regulations and policies during aviation safety and service operations |
| AVIF0038 | Undertake aircraft underwater escape and survival |
| AVIF0040 | Employ fatigue risk management practices in an aviation workplace |
| AVII0003 | Advise on major services and attractions at aviation destinations |
| AVII0004 | Provide quality customer service |
| AVII0005 | Provide customer service on an aircraft |
| AVII0006 | Carry out beverage service on an aircraft |

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| AVII0007 | Provide advice about cuisine on an aircraft |
| AVII0008 | Conduct in-flight retailing |
| AVII0011 | Carry out food preparation and service on an aircraft |
| AVII0012 | Apply knowledge of the structure, products and services of an airline operator |
| AVII0013 | Carry out aircraft business and first class meal and non-alcoholic beverage service |
| BSBFLM303 | Contribute to effective workplace relationships |
| BSBFLM305 | Support operational plan |
| BSBFLM306 | Provide workplace information and resourcing plans |
| BSBFLM312 | Contribute to team effectiveness |
| HLTAID003 | Provide first aid |
| SITHFAB002 | Provide responsible service of alcohol |
| TLIG3002 | Lead a work team or group |
| TLII3020 | Provide assistance to customers |

Qualification Mapping Information

This qualification replaces but is equivalent to AVI30116 Certificate III in Aviation (Cabin Crew).

Links

AVI Training Package Companion Volume Implementation Guide available on VET Net: - <https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=4725260a-0af3-4daf-912b-ef1c2f3e5816>