



Australian Government

AVI30116 Certificate III in Aviation (Cabin Crew)

Release 1

AVI30116 Certificate III in Aviation (Cabin Crew)

Modification History

Release 1. This is the first release of this qualification in the AVI Aviation Training Package.

Qualification Description

This qualification reflects the roles of cabin crew personnel performing normal and emergency cabin crew duties in support of commercial or Defence aviation operations.

Cabin crew duties include applying technical and non-technical aviation skills and knowledge to cabin service and cargo operations.

This qualification forms some of the requirements for certification as Cabin Crew by the Civil Aviation Safety Authority (CASA) as described in Civil Aviation Order 20.11 Emergency and life saving equipment and passenger control in emergencies.

Civil and military cabin crew seeking certification should check these requirements with CASA.

Use for Defence Aviation is to be in accordance with relevant Defence Orders, Instructions, Publications and Regulations.

Occupations may include:

Cabin Crew

Crew Attendant

Flight Attendant.

Entry Requirements

There are no entry requirements for this qualification.

However, first aid certification, a Responsible Service of Alcohol certificate and other regulatory requirements are essential for employment.

Packaging Rules

A total of **21 units of competency** comprising:

13 core units listed below **plus**

8 general elective units from the general elective units listed below. **Up to 3 of the general elective units** may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of

the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

AVIB3004	Manage and carry out pre- and post-flight cabin checks
AVIF0001	Apply aircraft safety procedures
AVIF0012	Apply aviation work health and safety procedures
AVIF3005	Maintain the safety of people and aircraft
AVIF3006	Respond to abnormal and emergency situations in an aircraft
AVIG2002	Work effectively in the aviation industry
AVIO0002	Manage disruptive behaviour and unlawful interference with aviation
AVIO2015	Apply and monitor aviation workplace security procedures
AVIZ2050	Maintain security awareness and vigilance in an aviation workplace
BSBWOR301	Organise personal work priorities and development
TLIE3004	Prepare workplace documents
TLIF2018	Operate firefighting equipment
TLIO3007	Undertake emergency response action to a security threat

General elective units

AVIF0002	Provide first aid in an aviation environment
AVIF0004	Implement aviation risk management processes
AVIF0014	Manage human factors in aviation operations
AVIF2010	Implement regulations and policies during aviation safety and service operations
AVIF2014	Undertake aircraft underwater escape and survival
AVIF2020	Employ fatigue risk management practices in an aviation workplace
AVII0001	Advise on major services and attractions at aviation destinations
AVII0002	Provide quality customer service

AVII2001	Provide customer service on an aircraft
AVII2003	Carry out beverage service on an aircraft
AVII2004	Provide advice about cuisine on an aircraft
AVII2006	Conduct in-flight retailing
AVII3002	Carry out food preparation and service on an aircraft
AVII3005	Apply knowledge of the structure, products and services of an airline operator
AVII3010	Carry out aircraft business and first class meal and non-alcoholic beverage service
BSBFLM303	Contribute to effective workplace relationships
BSBFLM305	Support operational plan
BSBFLM306	Provide workplace information and resourcing plans
BSBFLM312	Contribute to team effectiveness
HLTAID003	Provide first aid
SITHFAB201	Provide responsible service of alcohol
TLIG3002	Lead a work team or group
TLII3020	Provide assistance to customers

Qualification Mapping Information

This qualification replaces but is **not** equivalent to AVI30208 Certificate III in Aviation (Flight Operations).

Links

AVI Aviation Training Package Companion Volume Implementation Guide at: -
http://companion_volumes.vetnet.education.gov.au/Pages/TrainingPackage.aspx?pid=21