



Australian Government

AUR40712 Certificate IV in Automotive Body Repair Technology

Release 3

AUR40712 Certificate IV in Automotive Body Repair Technology

Modification History

Release	Comment
Release 1	New qualification
Release 2	Unit AUMAMM3001 replaced by AUMAMM001
Release 3	Updated imported units: AURNVA005 replaces AURNVA4005 AURVNA003 replaces AURVNA4003 AURVNA007 replaces AURVNA4007 AURVNA008 replaces AURVNA4008 AURVNN001 replaces AURVNN4001 AURVNP001 replaces AURVNP4001

Description

This qualification covers the skills and knowledge to become a Master Technician within the automotive body repair and refinishing sector. The range of technical skills and knowledge is proficient and leadership and supervision of others is expected.

Job roles and employment outcomes

This qualification is a post-trade level qualification in the automotive body repair industry. It is designed for a Master Technician covering a range of specialised functions in the body repair industry.

- workshop manager or master technician
- workplace loss assessor adviser and or estimator
- workplace technical adviser for panel and paint
- group and team leader
- workplace supervisor
- customer service, internal and external

Application

This qualification is suitable for an Australian apprenticeship pathway.

Pathways Information

Pathways from the qualification

Further training pathways from this qualification include AUR50112 Diploma of Automotive Management, or other relevant qualifications related to leadership and supervision.

Licensing/Regulatory Information

There are no specific licences that relate to this qualification. However, some units in this qualification may have licensing or regulatory requirements, depending on the work context. Local regulations should be checked for details.

Entry Requirements

Those undertaking Certificate IV in Automotive Body Repair Technology are required to have completed an automotive Certificate III in one of the following disciplines, or be able to demonstrate equivalent competency.

- AUR32112 Certificate III in Automotive Body Repair Technology
- AUR32212 Certificate III in Automotive Glazing Technology
- AUR32312 Certificate III in Automotive and Marine Trimming Technology
- AUR32412 Certificate III in Automotive Refinishing Technology

Employability Skills Summary

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

The following table contains a summary of the employability skills as identified by the automotive industry for this qualification. The employability skills facets described here are broad industry requirements that may vary depending on qualification packaging options.

Employability skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> communicating with colleagues and customers to gather information about their needs listening to and following complex oral instructions reading, interpreting, writing and presenting reports writing clear and detailed instructions negotiating effectively reading, interpreting and questioning legal, financial and other business documentation
Teamwork	<ul style="list-style-type: none"> working within own role to support team activities referring queries to colleagues identifying and using the strengths of other team members providing coaching, mentoring and feedback to other team members to develop skills and knowledge related to vehicle loss assessment working with vehicle repairers
Problem solving	<ul style="list-style-type: none"> finding, analysing and interpreting data determining appropriate strategies to complete tasks in a timely and efficient manner diagnosing customer issues and taking action to resolve them applying a range of problem-solving strategies seeking information from various sources to determine causes of problem using numerical skills to calculate costs and prices of vehicle systems and components
Initiative and enterprise	<ul style="list-style-type: none"> contributing to the strategic direction of the enterprise identifying learning opportunities to improve work practices evaluating tasks to improve efficiency suggesting improvements to the structure and design of existing systems developing innovative solutions to business challenges identifying business opportunities
Planning and organising	<ul style="list-style-type: none"> organising loss assessment information organising resources, equipment and timelines planning for contingencies

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

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Employability skill	Industry/enterprise requirements for this qualification include:
	<ul style="list-style-type: none">• organising work schedules and meetings• developing operational procedures for the business• identifying performance measures for the business
Self-management	<ul style="list-style-type: none">• evaluating own performance and identifying areas for improvement• managing time to independently complete tasks• planning and reviewing own work• using judgement and discretion with confidential information
Learning	<ul style="list-style-type: none">• participating in professional networks and associations to obtain and maintain knowledge and skills• actively participating in coaching and mentoring sessions to improve standards of service provision• contributing to the learning of team members• seeking assistance and expert advice on financial, legal and/or technical aspects of the job• seeking out and learning new ideas, skills and techniques
Technology	<ul style="list-style-type: none">• keeping abreast of latest technology related to panel, paint, mechanical and electrical vehicle repair• using business technology to collect, analyse and provide information• applying business technology for communication, planning, financial management and operating the business

Packaging Rules

To be awarded this qualification, competency must be demonstrated in **10 units** of competency, consisting of:

- **6 core units**

plus

- **4 elective units**, of which:
 - up to **4** elective units may be chosen from the elective units listed below.
 - up to **2** elective units may be chosen from a Certificate III qualification or above in this Training Package or another endorsed Training Package or accredited course, provided that the units chosen contribute to the vocational outcome of this qualification and do not duplicate the outcome of another unit chosen for the qualification.

Core units

Unit code	Unit title
Common - Environment	
AURAEA4004	Manage environmental compliance in an automotive workplace
Common - Management, Leadership and Supervision	
AURAMA4005	Manage complex customer issues
Common - Loss Assessment or Repair Quoting - Body	
AURANN4001	Prepare a vehicle repair quotation
Vehicle Body - Technical - Body	
AURVTN3035	Apply original equipment manufacturer repair procedures
AURVTN4032	Determine vehicle damage and recommended repair procedures
Imported Units	
AURVNA005	Inspect quality of vehicle repair work

Elective units

Unit code	Unit title
Electrical - Technical - Hybrid Vehicle and Battery Electric Vehicle	
AURETH3001	Depower battery electric vehicles

Unit code	Unit title
AURETH4011	Deactivate and reinitialise power supply in hybrid electric vehicles
Vehicle Body - Technical	
AURVTA3002	Remove and replace supplementary restraint systems
AURVTA3004	Inspect vehicle systems and determine preferred repair action
Imported Units	
AUMAMM001	Influence and lead work groups in an auto manufacturing environment
AURVNA003	Review vehicle repair quotations
AURVNA007	Apply automotive mechanical and electrical knowledge to vehicle loss assessments
AURVNA008	Apply automotive body and paint knowledge to vehicle loss assessments
AURVNN001	Evaluate vehicle bodywork for damage and identify repair requirements
AURVNP001	Evaluate vehicle paintwork for damage and identify refinish requirements
BSBREL402A	Build client relationships and business networks
BSBRKG304B	Maintain business records
BSBWHS401A	Implement and monitor WHS policies, procedures and programs to meet legislative requirements
BSBWOR401A	Establish effective workplace relationships
MSS403030A	Improve cost factors in work practices
PSPTRAN501A	Provide specialist vehicle technical advice
TAEDEL404A	Mentor in the workplace
TLIL4005A	Apply conflict/grievance resolution strategies

Custom Content Section

Not applicable.