



Australian Government

AUR32212 Certificate III in Automotive Glazing Technology

Release: 1

AUR32212 Certificate III in Automotive Glazing Technology

Modification History

Release	Comment
Release 1	Replaces AUR30805 Certificate III in Automotive Vehicle Body

Description

This qualification covers the skills and knowledge required to remove, install, repair and manage auto glazing technical operations of cars and other vehicles within the automotive industry.

Job roles and employment outcomes

The Certificate III in Automotive Glazing Technology is intended to prepare new employees or recognise and develop existing workers who are removing, installing and repairing windscreens and other glass items on vehicles in the automotive industry.

Job roles related to this qualification include:

- automotive glazing technician
- windscreen repair technician

Application

This qualification is suitable for an Australian Apprenticeship pathway.

Pathways Information

Pathways into the qualification

Credit will be granted towards this qualification to those who have completed AUR20912 Certificate II in Automotive Body Repair Technology or other relevant qualifications.

Pathways from the qualification

Further training pathways from this qualification include AUR40712 Certificate IV in Automotive Body Repair Technology or other relevant qualifications.

Licensing/Regulatory Information

There are no specific licences that relate to this qualification. However, some units in this qualification may have licensing or regulatory requirements, depending on the work context. Local regulations should be checked for details.

Entry Requirements

This qualification may be accessed by direct entry.

Employability Skills Summary

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY	
<p>The following table contains a summary of the employability skills as identified by the automotive industry for this qualification. The employability skills facets described here are broad industry requirements that may vary depending on qualification packaging options.</p>	
Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	<ul style="list-style-type: none"> • clearly communicating workplace information and ideas with workplace colleagues (verbal and non-verbal), including use of automotive terms • completing workplace reports • using and contributing to workplace procedures • maintaining workplace records • communicating with colleagues and clients to handle verbal enquiries, such as clarifying instructions and responding to requests for information • interpreting the needs of customers • explaining the processes used in auto glazing to customers • reading and interpreting workplace related documentation
Teamwork	<ul style="list-style-type: none"> • identifying and describing own role and role of others • working within a team • working with diverse individuals and groups • applying knowledge of own role to complete activities efficiently to support team activities and tasks
Problem solving	<ul style="list-style-type: none"> • recognising a workplace problem or a potential problem and taking action • determining which problems need priority action • referring problems outside area of responsibility to appropriate person and suggesting possible causes • seeking information and assistance as required to solve problems • using a range of problem-solving techniques • taking action to resolve concerns • developing practical responses to common breakdowns in workplace systems and procedures
Initiative and enterprise	<ul style="list-style-type: none"> • adapting to new and emerging situations in the workplace • being proactive and creative in responding to workplace problems, changes and challenges
Planning and organising	<ul style="list-style-type: none"> • planning own work requirements and prioritising actions to achieve required outcomes and ensure tasks are completed on time • identifying risk factors and taking action to minimise risk

EMPLOYABILITY SKILLS QUALIFICATION SUMMARY

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Employability Skill	Industry/enterprise requirements for this qualification include:
Self-management	<ul style="list-style-type: none"> • selecting and using appropriate equipment, materials, processes and procedures • recognising limitations and seeking timely advice • planning own work requirements, setting own work program and managing time to ensure tasks are completed on time • following workplace documentation, such as codes of practice or operating procedures
Learning	<ul style="list-style-type: none"> • asking questions to gain information • identifying sources of information, assistance and expert knowledge to expand knowledge, skills and understanding • participating in self-improvement activities • participating in development of workplace continuous improvement strategies • helping others develop competency
Technology	<ul style="list-style-type: none"> • operating diagnostic and test equipment • performance testing of components, systems and equipment • using tools and equipment efficiently and safely • storing and caring for components, parts, tools, test equipment and support equipment • using business technology to collect, analyse and provide information

Packaging Rules

To be awarded this qualification, competency must be demonstrated in **30 units** of competency consisting of:

- **18 core units**

plus

- **12 elective units** of which:

- up to **12** elective units may be chosen from the elective units listed below
- up to **5** elective units may be chosen from a Certificate II or above in this Training Package or another endorsed Training Package or accredited course, provided that the units chosen contribute to the vocational outcome of this qualification and do not duplicate the outcome of another unit chosen for the qualification.

Core units

Unit code	Unit title
Common - Environment	
AURAEA2002	Apply environment and sustainability best practice in an automotive workplace
Common - Management, Leadership and Supervision	
AURAMA2001	Work effectively with others
Common - Health and Safety	
AURASA2002	Apply safe working practices in an automotive workplace
Common - Foundation Skills	
AURAF2003	Communicate effectively in an automotive workplace
Common - Sales and Marketing	
AURACA3003	Build customer relations
Mechanical Miscellaneous - Technical - Tools and Equipment	
AURTTK2002	Use and maintain workplace tools and equipment
Vehicle Body - Technical	
AURVTA2001	Prepare vehicle, components and equipment for customer use
Vehicle Body - Technical - Glazing	
AURVTG2001	Repair laminated glass

Unit code	Unit title
AURVTG2002	Remove and install rubber glazed windscreens
AURVTG2004	Remove and install direct glazed windscreens
AURVTG2007	Clean glass surfaces
AURVTG3009	Remove and install fixed body glass
AURVTG3010	Remove and install movable body glass
AURVTG3012	Remove and install heavy vehicle rubber and urethane glazed windscreens
AURVTG3013	Remove and install large vehicle windscreens
Vehicle Body - Technical – Body	
AURVTN2011	Remove and install rear vision mirrors
Imported Units	
LMFGG2005C	Move glass sheets by hand
LMFGG3001C	Store and handle glass

Elective units

Unit code	Unit title
Common - Foundation Skills	
AURAF2002	Read in an automotive workplace
AURAF2004	Solve routine problems in an automotive workplace
Common - Loss Assessment or Repair Quoting - Body	
AURANN4001	Prepare a vehicle repair quotation
Common - Technical	
AURATA3005	Estimate complex jobs
Electrical - Technical - Hybrid Vehicle and Battery Electrical Vehicle	
AURETH3001	Depower battery electric vehicles

Unit code	Unit title
AURETH4011	Deactivate and reinitialise power supply in hybrid electric vehicles
Electrical - Technical - Electrical and Electronic	
AURETR3025	Test, charge and replace batteries
Sales and Parts, Administration and Management - Administration	
AURSAA2001	Process customer complaints
Sales and Parts, Administration and Management - Sales and Marketing	
AURSCA2004	Carry out cash, credit and funds transfers
Vehicle Body - Technical - Glazing	
AURVTG2003	Remove and install butyl sealed windscreens
AURVTG2005	Remove and install framed type windscreens
AURVTG3008	Cut and process flat laminated glass
AURVTG3011	Install side windows
Vehicle Body - Technical - Body	
AURVTN3035	Apply original equipment manufacturer repair procedures
Vehicle Body - Technical - Paint	
AURVTP2002	Carry out masking procedures
Vehicle Body - Technical - Trimming and Upholstery	
AURVTT2007	Clean and finish plastic trim and fittings
AURVTT2008	Clean and finish vehicle interior trim and seats
Imported Units	
AUMGTG3001	Install fixed and movable glass components
BSBFLM312C	Contribute to team effectiveness
BSBWHS301A	Maintain workplace safety
BSBWOR301B	Organise personal work priorities and development

Unit code	Unit title
SIRXINV002A	Maintain and order stock
TAEDEL301A	Provide work skill instruction

Custom Content Section

Not applicable.