



Australian Government

Assessment Requirements for AURVTA001 Prepare vehicles for customer use

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency.

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standard defined in this unit's elements, performance criteria, range of conditions and foundation skills:

- prepare three different vehicles for customer use, cleaning each vehicle's:
 - exterior
 - interior, including:
 - seats
 - carpets
 - door trims
 - dash and steering wheel.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- work health and safety (WHS) and occupational health and safety (OHS) requirements relating to preparing vehicles for customer use, including procedures for:
 - selecting and using personal protective equipment (PPE)
 - using safety data sheets (SDS) for cleaning products
 - using tools and equipment
 - handling and storing cleaning products
- environmental requirements, including procedures for trapping, storing and disposing of waste materials and cleaning chemicals
- type and use of cleaning materials, including:
 - vehicle washing liquid
 - polishes and glazes

- window cleaners
- type and operation of cleaning equipment, including:
 - high pressure washer
 - vacuum cleaner
- procedures and requirements for protecting vehicle and components when preparing vehicles for use, including electrical wiring and electrical connections
- procedures for final inspection of vehicle to ensure it is ready for customer use.

Assessment Conditions

Assessors must satisfy NVR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Assessment must include direct observation of tasks.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to the vehicles that they have prepared for customer use, e.g. work orders.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- automotive workplace or simulated workplace
- workplace instructions
- SDS for cleaning products
- three different vehicles that require cleaning and detailing
- PPE required to clean vehicles
- cleaning materials to prepare vehicle for customer use
- tools, equipment and materials appropriate for preparing vehicles for customer use.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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