



Australian Government

Assessment Requirements for AURVNA005 Inspect quality of vehicle repair work

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria, range of conditions and foundation skills:

- inspect vehicle repair work on a minimum of two occasions, where:
 - one repair involves rectification action undertaken at the original repairer
 - the other repair involves rectification action undertaken at a new repairer.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- type and use of personal protection equipment (PPE) required when inspecting repair work
- types of rectification action and process, including:
 - repairing the vehicle at original repairer
 - repairing the vehicle at a new repairer and seeking recovery from the original repairer
 - declaring the vehicle a total loss and disposing of the vehicle at auction
 - declaring the vehicle a total loss and selling the vehicle in its present condition back to the original repairer
- motor vehicle mechanical, electrical, paint, panel and structural repairs, including:
 - damage and faults
 - dismantling and repair methods
- current assessing and quoting methodologies
- vehicle inspection and damage assessment procedures and methodologies, including repair set-up and dismantling procedures
- general insurance industry knowledge, including relevant sections of:
 - contract and insurance law
 - Insurance Contracts Act
 - Motor Vehicle Insurance and Repair Industry Code of Conduct

- state or territory Fair Trading Act
- methods for sourcing original equipment manufacturer (OEM) or authorised agencies' repair procedures and component supplier specifications, workshop manuals and repair guides
- applicable commonwealth, state or territory laws, regulations and standards relating to inspecting quality of vehicle repair work, including:
 - commercial-in-confidence practices
 - environmental regulations
 - intellectual property
 - personal legal liability
 - applicable Workplace Health and Safety Act or Occupational Health and Safety Act
- workplace procedures relating to inspecting the quality of vehicle repair work, including:
 - recording and reporting procedures
 - use of digital images.

Assessment Conditions

Assessors must satisfy SNR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to the vehicles that they have inspected, e.g. reports.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- automotive repair workplace location or simulated workplace
- a range of vehicles with both satisfactory and unsatisfactory repair work
- relevant materials, resources and safety equipment, including digital camera, paperwork and PPE kit
- relevant information, including OEM or authorised agencies' repair specifications, workshop manuals and repair guides
- vehicle details.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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