



**Australian Government**

# **AURTTA104 Carry out servicing operations**

**Release: 1**

## AURTTA104 Carry out servicing operations

### Modification History

Release	Comments
Release 1	This version first released with AUR Automotive Retail, Service and Repair Training Package Version 6.0

### Application

This unit describes the skills and knowledge required to carry out servicing operations. It involves preparing for the task, identifying lubricant requirements, servicing and adjusting vehicle and machinery, reporting the inspection findings, and completing workplace processes and documentation.

The unit applies to those working in the automotive service and repair industry. The servicing operations include those of agricultural machinery, heavy commercial vehicles, light vehicles, mobile plant machinery, motorcycles or outdoor power equipment. The servicing undertaken will vary based upon occupation of the learner.

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of publication.

### Unit Sector

Mechanical Miscellaneous Technical

### Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Prepare to conduct servicing operations	1.1 Identify job requirements from workplace instructions 1.2 Obtain and interpret servicing information 1.3 Identify hazards associated with the work, assess potential risks and implement control measures in line with workplace policies and procedures 1.4 Identify tools and equipment required for servicing activity and establish serviceability according to workplace procedures
2. Identify lubricants and	2.1 Identify lubricants and fluids required for the job according

ELEMENTS	PERFORMANCE CRITERIA
fluid leakage	<p>to manufacturer specifications and workplace procedures</p> <p>2.2 Handle lubricants and fluids according to manufacturer specifications, workplace procedures, and workplace health and safety and environmental requirements</p> <p>2.3 Identify and report fluid leakages and component faults according to workplace procedures</p>
3. Carry out servicing activities	<p>3.1 Carry out service and adjustments according to manufacturer specifications, workplace procedures, and workplace health and safety and environmental requirements,</p> <p>3.2 Carry out post-service testing according to workplace procedures</p>
4. Complete work processes	<p>4.1 Conduct final inspection according to workplace procedures and confirm vehicle is ready for use</p> <p>4.2 Clear work area and dispose of or recycle materials according to workplace procedures</p> <p>4.3 Complete documentation according to workplace procedures</p>

## Foundation Skills

*This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.*

SKILL	DESCRIPTION
Learning	<ul style="list-style-type: none"> <li>Locates appropriate sources of information efficiently.</li> </ul>
Reading	<ul style="list-style-type: none"> <li>Interprets information from manufacturer and workshop literature when seeking vehicle and machinery service procedures and specifications.</li> </ul>
Oral communication	<ul style="list-style-type: none"> <li>Clarifies instructions</li> <li>Reports inspection findings.</li> </ul>
Numeracy	<ul style="list-style-type: none"> <li>Uses mathematical operations, including addition and subtraction, to determine liquid quantities and calculates service intervals.</li> </ul>

## Unit Mapping Information

Supersedes and is equivalent to AURTTA004 Carry out servicing operations.

## Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>