



Australian Government

Assessment Requirements for AURTTA004 Carry out servicing operations

Release: 1

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Modification History

Release	Comment
Release 1	New unit of competency.

Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria, range of conditions and foundation skills:

- carry out servicing operations on two different vehicles or machinery, in which the work must involve:
 - replacing engine oil and filters
 - completing service reports.

Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- work health and safety (WHS) and occupational health and safety (OHS) requirements relating to servicing operations, including procedures for:
 - lifting and supporting vehicles and machinery
 - isolating and stabilising vehicles or machinery
 - safely handling hazardous oils, fluids and greases
- environmental requirements, including procedures for trapping, storing and disposing of lubricants and fluids released during servicing operations
- identification, function, service requirements and procedures for vehicle or machinery systems and components, including:
 - steering and suspension
 - driveline and final drive
 - braking
 - wheels and tyres
 - transmission
 - engine

- battery and electrical
- fuel
- cooling
- types and applications of filters, oils, fluids and greases, including:
 - additives
 - oil, fluid and grease classification
 - viscosity ratings
 - filter types
- oil sampling procedures
- post-service testing procedures, including resetting service interval indicators.

Assessment Conditions

Assessors must satisfy NVR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Assessment must include direct observation of tasks.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to the vehicles or machinery that they have worked on, e.g. repair orders.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- automotive repair workplace or simulated workplace
- workplace instructions
- manufacturer servicing specifications
- two different vehicles or machinery to carry out servicing operations
- tools, equipment and materials appropriate for carrying out servicing operations.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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