



**Australian Government**

**Assessment Requirements for AURAQA002  
Inspect technical quality of work in an  
automotive workplace**

**Release: 1**

# Assessment Requirements for AURAQA002 Inspect technical quality of work in an automotive workplace

## Modification History

Release	Comment
Release 1	New unit of competency.

## Performance Evidence

Before competency can be determined, individuals must demonstrate they can perform the following according to the standards defined in this unit's elements, performance criteria, range of conditions and foundation skills:

- carry out two technical quality inspections in an automotive service and repair workplace
- complete a workplace quality report relating to the above inspections.

## Knowledge Evidence

Individuals must be able to demonstrate knowledge of:

- common automotive industry and quality terminology
- quality systems and procedures relating to automotive workplace, including:
  - quality system documentation, including work instructions
  - product specifications
  - equipment maintenance schedules
  - technical procedures and specifically prepared standards
  - vehicle safety requirements
  - work planning processes
  - safe operating procedures
  - work site environmental control measures
  - workplace reporting procedures
- types of quality inspections, including:
  - periodic inspection during job
  - observation at completion of job
  - random inspections
  - component inspections

- invoicing compliance
- checks of rectification of reported and diagnosed problems
- types of quality specifications or performance indicators, including:
  - time, quantity, quality and cost
  - targeting high risk areas
  - measures to avoid wastage
  - internal and/or external customer satisfaction
  - processes to ensure a 'right first time' approach
- procedures for carrying out technical quality inspections, including:
  - identifying relevant quality specifications or performance indicators
  - assigning rankings to quality specifications or performance indicators
  - measuring performance against quality specifications or performance indicators
  - documenting quality inspections, including non-compliance reports.

## Assessment Conditions

Assessors must satisfy NVR/AQTF assessor requirements.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting.

Assessment must include direct observation of tasks.

Where assessment of competency includes third-party evidence, individuals must provide evidence that links them to having inspected the technical quality of work in an automotive workplace, e.g. inspection reports.

Assessors must verify performance evidence through questioning on skills and knowledge to ensure correct interpretation and application.

The following resources must be made available:

- automotive service, repair, sales or office administration workplace or simulated workplace
- commercially realistic situations requiring inspections of technical quality
- work instructions and workplace procedures relating to technical quality inspections.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b4278d82-d487-4070-a8c4-78045ec695b1>

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