Australian Government

Department of Education, Employment and Workplace Relations

AHCBUS405A Participate in an e-business supply chain

Release: 1

INDUSTRY SKILLS COUNCILS
Creating Australia's Future

AHCBUS405A Participate in an e-business supply chain

Modification History

Not Applicable

Unit Descriptor

Unit descriptor	This unit covers participation in an e-business supply chain and defines the standard required to: define the business model and how it can use e-business; develop procedures and systems for e-business; implement an e-business supply chain; monitor and review e-business systems as part of managing the business.

Application of the Unit

Application of the unit	This unit applies to farm managers who use an e-business supply chain to adjust production to meet the requirements of that supply chain.

Licensing/Regulatory Information

Not Applicable

Pre-Requisites

Prerequisite units	

Employability Skills Information

Employability skills	This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Not Applicable

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA

ELEMENT	PERFORMANCE CRITERIA
1. Prepare e-business systems and procedures	1.1. Supply chain requirements are identified and validated as required. 1.2. Technology requirements are identified. 1.3. Technology is brought online in accordance with requirements and budget. 1.4. Policies and procedures are designed to guide business relations and operations in accordance with supply chain requirements. 1.5. Supporting business processes and outputs are designed or re-designed to support requirements of the e-business supply chain. 1.6. Information and development support is provided to staff, customers and suppliers to assist in implementation the requirements of the e-business supply chain.
2. Implement e-business systems and procedures	2.1. Production processes required by e-business supply chain are implemented. 2.2. Online purchasing, selling and payments are conducted as required by the e-business supply chain with reference to associated risk management strategies and relevant legal and ethical requirements. 2.3. Business processes and data flows required by the e-business supply chain are identified and adjusted as required. 2.4. Actions to build trust and foster a supply chain culture are implemented in accordance with supply chain ethos.
3. Monitor and review e-business systems and procedures	3.1. E-business innovation/s are integrated into the business and monitored to gauge their usefulness and maximise implementation. 3.2. E-business innovation is reviewed in consultation with users and recommendations for improvement or further innovation documented and evaluated. 3.3. Business data and reports are used to compare outcomes, budgets, timelines and forecasts to actual performance. 3.4. Technology performance is reviewed and recommendations made for improvements to hardware, software and/or their use in accordance with e-business strategy and budget. 3.5. Feedback and evaluation results are used to plan and

ELEMENT	PERFORMANCE CRITERIA
	improve future supply chain management strategies.

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE
This section describes the skills and knowledge required for this unit.
Required skills
- use relevant technology such as computers, handheld scanners, bar-coding equipment   - prepare production data in the format required by the e-business supply chain   - meet production deadlines required by e-business supply chain   - use literacy skills to read, interpret and follow organisational policies and procedures, develop sequenced written instructions, record accurately and legibly information collected and select and apply procedures to a range of tasks   - use oral communication skills/language competence to fulfil the job role as specified by the organisation including questioning, active listening, asking for clarification, negotiating solutions and responding to a range of views   - use numeracy skills to estimate, calculate and record routine and more complex workplace measures and data   - use interpersonal skills to work with others and relate to people from a range of cultural, social and religious backgrounds and with a range of physical and mental abilities.
Required knowledge
- the entire supply chain from raw materials to producers, component suppliers, manufacturers, wholesalers, third party service providers, retailers, customers and recyclers, plus freight, distribution and cash flow   - technology hardware and software requirements of the e-business supply chain   - protocols for electronic data interchange   - personal identification and password for online access between businesses for access to inventory data and purchasing, payment or supply processes   - banking information for electronic funds transfer   - protocols for to e-business legal and security issues   - e-business terminology.

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Evidence Guide

EVIDENCE GUIDE	
The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, required skills and knowledge, range statement and the Assessment Guidelines for the Training Package.	
Overview of assessment	
Critical aspects for assessment and evidence required to demonstrate competency in this unit	The evidence required to demonstrate competency in this unit must be relevant to workplace operations and satisfy holistically all of the requirements of the performance criteria and required skills and knowledge and include achievement of the following: • define the business model and how it can use e-business • develop procedures and systems for e-business • implement an e-business supply chain • monitor and review e-business systems as part of managing the business.
Context of and specific resources for assessment	Competency requires the application of work practices under work conditions. Selection and use of resources for some worksites may differ due to the regional or enterprise circumstances.

Range Statement

RANGE STATEMENT	
The range statement relates to the unit of competency as a whole.	
Elements of the e-chain may include:	• entire cycle from raw materials to producers • component suppliers • manufacturers • wholesalers • third party service providers • retailers • customers and recyclers • freight, distribution and cash flow.

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Unit Sector(s)

Unit sector	Business

Co-requisite units

Co-requisite units		

Competency field

Competency field	