



Australian Government

AHCWRK214 Observe workplace quality assurance procedures

Release: 1

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Modification History

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture and Conservation and Land Management Training Package Version 9.0.

Application

This unit of competency describes the skills and knowledge required to observe workplace quality assurance procedures.

The unit applies to individuals who observe workplace quality assurance procedures under general supervision with limited autonomy or accountability.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Work (WRK)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify basic quality assurance (QA) practices	1.1 Identify hazards to quality in work area 1.2 Identify critical control points for immediate work area 1.3 Identify the purpose and elements of the QA system and relate them to workplace requirements
2. Follow work instructions	2.1 Follow work instructions for quality control for work area 2.2 Complete QA documentation

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
3. Check quality of product	3.1 Identify quality control measures 3.2 Identify inspection and re-inspection procedures 3.3 Check the quality of the product or service as prescribed in work instructions 3.4 Inform supervisor of problems that affect or could potentially affect quality 3.5 Take action to correct the problem as directed

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Interpret workplace instructions to formulate an understanding of expected requirements and activity
Writing	Prepare workplace records accurately using clear language and industry relevant terminology
Oral communication	Use clear language and standard industry terminology to clarify instructions and report problems to supervisor

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
AHCWRK214 Observe workplace quality assurance procedures	AHCWRK206 Observe enterprise quality assurance procedures	Minor changes to unit title and application Minor changes to performance criteria Foundation skills added Major and minor edits to performance and	Not equivalent

		knowledge evidence and assessment conditions	
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Links

Companion Volumes, including Implementation Guides, are available at VETNet: -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>