



Australian Government

AHCLPW310 Supervise park visitor activities

Release: 1

AHCLPW310 Supervise park visitor activities

Modification History

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture and Conservation and Land Management Training Package Version 6.0.

Application

This unit of competency describes the skills and knowledge required to provide information and advice, and to supervise public access and activities within a park or reserve.

The unit applies to individuals who work with visitors and the general public in parks or reserves. They operate under broad direction and use discretion and judgement in the selection and use of available resources.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Lands, Parks and Wildlife (LPW)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Provide information on opening and closing times	1.1 Operate security systems for entry to parks and facilities 1.2 Inform public of opening and closing times
2. Advise public on park or reserve access and activities	2.1 Communicate with visitors according to workplace procedures and legislative requirements 2.2 Inform public of responsibilities and safety requirements when using park facilities

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	2.3 Conduct a risk assessment of park and its facilities for suitability for visitor access 2.4 Inform public of changes of access to park and its facilities when conditions are not suitable
3. Monitor visitor activities	3.1 Monitor visitor activities for risk to environmental degradation, or damage and biosecurity risk 3.2 Monitor visitor activities to ensure safety of staff and visitors 3.3 Assess visitor activities and implement control measures for non-compliance with site access conditions 3.4 Report and respond to incidents according to workplace procedures

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Oral Communication	Communicate effectively with visitors using appropriate language, tone and pace

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
AHCLPW310 Supervise park visitor activities	AHCLPW301 Supervise park visitor activities	Minor changes to Application and Performance Criteria for clarity Added Foundation Skills and updated Performance Evidence and Knowledge	Equivalent

Code and title current version	Code and title previous version	Comments	Equivalence status
		Evidence	

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>