



Australian Government

AHCCCF509 Support group and community change management processes

Release: 1

AHCCCF509 Support group and community change management processes

Modification History

Release	Comments
Release 1	This version released with AHC Agriculture, Horticulture and Conservation and Land Management Training Package Version 9.0.

Application

This unit of competency describes the skills and knowledge required to support group and community change management processes.

The unit applies to individuals who apply specialised skills and knowledge to support change management processes in a group and community context. These individuals take personal responsibility and exercise autonomy in undertaking complex work. They analyse and synthesise information and analyse, design and communicate solutions to sometimes complex problems.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Community Coordination and Facilitation (CCF)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Identify changes occurring at group and community levels	1.1 Identify changes at group and community level due to internal initiatives or factors 1.2 Identify changes due to external factors or legislative requirements
2. Identify potential	2.1 Identify potential impact of changes and reactions at group and

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
impacts and reactions to change and initiatives to support change	community level 2.2 Identify cultural and sector perspectives and viewpoints to address different reactions to change 2.3 Identify change management initiatives required to support the implementation of change in the group or community
3. Facilitate change management processes	3.1 Distribute information related to the changes in terms that assist understanding and acceptance 3.2 Assist the group to develop understanding of change, to manage reactions and respond to change 3.3 Encourage group to develop and implement a plan to address change and its impacts

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Reading	Identify and interpret information regarding group and community legislative changes
Oral communication	Initiate discussions with group, using clear language and standard industry terminology to discuss, respond to and plan for change

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
AHCCCF509 Support group and community change management processes	AHCCCF504 Support group and community changes in resource management	Changes to unit title and application Major and minor changes to performance criteria Foundation skills added	Not equivalent

Code and title current version	Code and title previous version	Comments	Equivalence status
		Major and minor edits to performance and knowledge evidence and assessment conditions	

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>