



**Australian Government**

# **AHCCCF410 Support individuals in resource management change processes**

**Release: 1**

# AHCCCF410 Support individuals in resource management change processes

## Modification History

| Release | TP Version | Comment         |
|---------|------------|-----------------|
| 1       | AHCv1.0    | Initial release |

## Application

This unit of competency describes the skills and knowledge required to provide support and information in resource management change processes.

It applies to those who support individuals or businesses to change their management of resources within the context of the program.

This unit applies to individuals who take responsibility for their own work and provide and communicate solutions to a range of predictable and sometimes unpredictable problems.

No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.

## Pre-requisite Unit

Nil.

## Unit Sector

Community Coordination and Facilitation (CCF)

## Elements and Performance Criteria

| Element                                   | Performance criteria  |
|---|---|
| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element.   |
| 1. Identify change processes              | 1.1 Identify changes that will affect business operations and personal lives<br>1.2 Assess the extent of impact that resource management changes will have on businesses and personal lives |
| 2. Conceptualise impact of changes        | 2.1 Start discussions with individuals and families regarding their life-style, values and views on resource management and   |

| Element                         | Performance criteria   |
|---------------------------------|--|
|                                 | program issues to identify potential for change<br>2.2 Identify difficulties or issues individuals and families may have implementing change in their business and personal lives<br>2.3 Identify appropriate information and support approaches   |
| 3. Implement support techniques | 3.1 Obtain and provide information to support individuals and families facing or considering change<br>3.2 Give individuals and families encouragement and support as they consider and implement change<br>3.3 Provide support and information in a culturally sensitive and equitable manner<br>3.4 Provide people with avenues of assistance where this will help in their management of change |
| 4. Review support outcomes      | 4.1 Assess results of support provided in terms of resources spent, change achieved and potential for further change<br>4.2 Change support approach in light of results  |

## Foundation Skills

Foundation Skills essential to performance are explicit in the performance criteria of this unit of competency.

## Range of Conditions

## Unit Mapping Information

This unit is equivalent to AHCCCF410A Support individuals in resource management change processes.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c6399549-9c62-4a5e-bf1a-524b2322cf72>