ACM50512 Diploma of Veterinary Nursing (General Practice)

Modification History

<table>
<thead>
<tr>
<th>Release</th>
<th>TP Version</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ACM10v3</td>
<td>Initial release</td>
</tr>
</tbody>
</table>

Description

This Qualification is the industry standard for veterinary nurses who provide a leadership role and apply advanced skills and knowledge in patient assessment, care and management within a veterinary workplace. Candidates undertaking study for this Qualification require extensive vocational expertise and should expect that access through paid employment within a veterinary practice will be essential for meeting assessment requirements of some Units. The Diploma of Veterinary Nursing (General Practice) requires access and regular exposure to patients, clients, consults, medical and surgical cases, veterinary staff, nursing, reception and administrative duties, practice policies, procedures, retail and customer service experiences.

Pathways Information

Job Roles
The job role that this Qualification describes includes:
- Veterinary nursing manager
- Head veterinary nurse.

Pathways into the Qualification
Pathways for candidates considering this Qualification are after achieving ACM40412 Certificate IV in Veterinary Nursing.

Pathways from the Qualification
After achieving the ACM50512 Diploma of Veterinary Nursing (General Practice), candidates may undertake professional development activities in areas of benefit to their workplace and their personal aspirations.
Licensing/Regulatory Information

There is a direct link between this Qualification and approval to perform veterinary nursing duties under the Western Australian (WA) Veterinary Surgeons Act 1960 as amended. The WA Veterinary Surgeons Board must approve qualified persons to carry out the duties of veterinary nurses and must authorise persons enrolled in approved courses to perform the duties of trainee veterinary nurses. Candidates should confirm the regulatory requirements that apply in their relevant state or territory. In addition, individual Units of Competency may specify relevant licensing, legislative and/or regulatory requirements.

Entry Requirements

Entrants into ACM50512 Diploma of Veterinary Nursing (General Practice) are required to hold the 19 Core Units from the ACM40412 Certificate IV in Veterinary Nursing.
### Employability Skills Summary

<table>
<thead>
<tr>
<th>Employability Skill</th>
<th>Industry/enterprise requirements for this Qualification include:</th>
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</table>
| **Communication**        | • analyse and apply technical information  
                           • analyse data and information to determine implications for work operations  
                           • communicate with all people at all levels of the organisation in a professional manner  
                           • complete a range of workplace documentation and records  
                           • select communication technologies to support work operations  
                           • demonstrate effective and appropriate communication and interpersonal skills when dealing with people  
                           • develop work instructions, specifications and procedures  
                           • select and apply documentation, communication and interpersonal strategies when dealing with internal and external clients  
                           • select communication methods according to priority, cost and audience needs. |
| **Teamwork**             | • determine performance required to meet internal and external customer needs  
                           • facilitate team achievements  
                           • lead cooperative work relations with people of different ages, gender, race or religion  
                           • manage organisational processes and provide problem solving support to others  
                           • provide leadership.                                                                                                   |
| **Problem-solving**      | • identify and address potential and actual problems associated with work operations or in achieving work outcomes  
                           • investigate problem causes and implement corrective strategies  
                           • identify environmental features, regulations, legislative requirements and other factors which may affect the process or service to be provided  
                           • use material and process knowledge to solve problems  
                           • identify hazards and suggest control measures  
                           • analyse animal welfare and safety practices.                                                                           |
| **Initiative and enterprise** | • determine and act on situations requiring further information or problem solving  
                          • determine information gathering requirements to monitor work processes and procedures  
                          • determine quality and other indicators of work outcomes.                                                             |
| Planning and organising | • identify efficient production processes  
|                        | • implement continuous improvement processes  
|                        | • provide leadership in the workplace.  
| Planning and organising | • demonstrate time-management skills  
|                        | • determine resource requirements  
|                        | • determine work timelines and quality service targets  
|                        | • identify hazards and implement appropriate hazard control measures  
|                        | • optimise work processes.  
| Self-management | • analyse implications of relevant Acts and regulations on work practices  
|                        | • conduct work reviews to determine improvement requirements  
|                        | • determine workplace procedures and instructions  
|                        | • monitor work operations and identify and act on any quality and performance issues  
|                        | • manage own time to meet deadlines.  
| Learning | • assess work data and information to identify areas for improved performance  
|                        | • be supportive, assertive and use interpersonal skills to encourage workplace learning  
|                        | • develop learning opportunities  
|                        | • gather feedback on own work to assess effectiveness in meeting objectives and integrate information into own practice  
|                        | • identify own training needs and seek skill development if required  
|                        | • maintain currency of industry skill and knowledge.  
| Technology | • ensure readiness and operational efficiency of workplace technology  
|                        | • help others use technology efficiently and safely  
|                        | • select computer software applications to perform work operations  
|                        | • work with technology safely and according to workplace standards.  |
Packaging Rules

A total of eight (8) Units of Competency must be achieved as specified below:

- complete eight (8) CORE Units.

**CORE: Complete the following eight (8) CORE Units**

<table>
<thead>
<tr>
<th>Unit code</th>
<th>Unit title</th>
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<tbody>
<tr>
<td>ACMSUS301A</td>
<td>Implement and monitor environmentally sustainable work practices</td>
</tr>
<tr>
<td>ACMVET509A</td>
<td>Manage veterinary nursing procedures</td>
</tr>
<tr>
<td>ACMVET510A</td>
<td>Apply veterinary pathophysiology</td>
</tr>
<tr>
<td>ACMVET511A</td>
<td>Apply principles of animal behaviour</td>
</tr>
<tr>
<td>ACMWHS501A</td>
<td>Manage workplace health and safety processes</td>
</tr>
<tr>
<td>BSBCUS501C</td>
<td>Manage quality customer service</td>
</tr>
<tr>
<td>BSBWOR502B</td>
<td>Ensure team effectiveness</td>
</tr>
<tr>
<td>TAEDEL402A</td>
<td>Plan, organise and facilitate learning in the workplace</td>
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