



Australian Government

**Assessment Requirements for ACMVET508
Support veterinary practice communication
and professional development**

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 2.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- facilitated a minimum of three separate professional development activities for others in a public or peer setting, covering a variety of circumstances, patients, cases and responsibilities, and including:
 - admission and discharge processes and procedures
 - new treatments or research relevant to work at practice
 - case study of animal care
 - literature review of relevant products or processes
- created a professional development plan for self and one junior staff member
- performed the activities outlined in the performance criteria of this unit during a period of at least 240 hours of work in a veterinary practice supervising the work of others.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- principles of animal welfare and ethics in the conduct of veterinary practice and nursing care
- information and research sources for veterinary nursing and related practice policies, regulations and protocols
- roles and responsibilities of relevant parties, including:
 - in-house veterinarian and other staff
 - referring veterinarian
 - consulting health care professionals
 - animal insurance company representative
 - medication or specialist surgical or equipment industry representatives

- workplace policies, guidelines, protocols and procedures, including:
 - accessing and updating files
 - admission and discharge of patients
 - admittance of visitors
 - treatment, preparation for surgery and post treatment management of patients
 - compliance with relevant legislative requirements
 - post-surgery clean-up and treatment of patients
 - guidelines for the sale of medicines and animal treatments (prescription and non-prescription)
 - information specific to the practice
 - recording information
 - security, confidentiality and privacy
 - type and scope of information and advice that can be provided by staff or clients
 - practice hierarchy when confirming or verifying information or instructions
- types of information and sources in veterinary practice
- research strategies and methodologies relevant to veterinary practice
- veterinary terminology, including:
 - case taking and case notes
 - describing health conditions and disease processes
 - describing medical, nursing and surgical procedures; equipment and instruments
 - labeling specimens
 - reading and interpreting labels
 - interpreting prescriptions
 - completing animal assessments, reporting and interpreting vital signs and symptoms
- professional development opportunities for veterinary nurses.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - in the workplace or an environment that accurately reflects a veterinary practice
- resources, equipment and materials:
 - equipment and resources typically available for veterinary
 - practice records and client/patient information
- specifications:
 - access to organisational policies and procedures, current legislation, regulations and relevant codes of practice
- relationships (internal and/or external):
 - interactions with veterinary staff.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>