



Australian Government

**Assessment Requirements for
ACMHBR306 Provide information on
horses**

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

Performance Evidence

An individual demonstrating competency in this unit must satisfy all of the elements and performance criteria of this unit.

There must be evidence that the individual has provided information about horses to meet customer needs, including:

- responding to enquiries and assessing initial needs of at least two customers
- accessing and researching pedigree information for at least three individual horses
- explaining the pedigree relationships and performance of close relations for at least three individual horses
- providing information about individual horses to at least two customers
- organising to exhibit horses for at least one customer.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- customer requirements in horse breeding and sales settings
- customer service techniques
- workplace or organisation business values, structure, products and services relevant to providing information on horses to customers
- workplace procedures for providing information on horses
- techniques for researching horse pedigrees
- available stud products and services.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - a workplace or an environment that accurately represents workplace conditions

- specifications:
 - horse pedigree information, or technology to access horse pedigree information
- relationships:
 - customers.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>