



Australian Government

ACMGEN204 Assist in health care of animals

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to provide assistance to experienced staff in the handling and securing of animals for assessment and the preparation, application and documentation of health care treatments and first aid.

This unit applies to entry level workers in the animal care industry who undertake routine work under supervision. They have some accountability for their own work and solve predictable problems. Workplaces may include retail pet stores, boarding/day care facilities, animal shelters, veterinary clinics, zoos and wildlife sanctuaries.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

General Animal Care (GEN)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Prepare to work with animals	1.1 Confirm the health care task to be undertaken and welfare needs of animals with supervisor 1.2 Identify and minimise safety and animal welfare risks according to

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	workplace requirements 1.3 Prepare and set up work area appropriate to the task 1.4 Select and correctly fit appropriate personal protective equipment
2. Approach and secure animal under supervision	2.1 Identify animal to be treated and confirm with supervisor 2.2 Observe and note animal behaviour and body language prior to approaching and handling 2.3 Confirm methods to be used to approach, secure and handle the animal with supervisor 2.4 Confirm role of self and others in process 2.5 Approach enclosure appropriately and secure animal using low stress techniques 2.6 Assist with moving animal to inspection or treatment area
3. Assist in assessment of animals	3.1 Secure animal appropriately using humane and low stress methods 3.2 Identify external features and vital signs of animal health 3.3 Inspect general health and wellbeing of animal, under supervision 3.4 Record observations of animals made by supervisor
4. Assist in treatment of animals	4.1 Prepare health care equipment and supplies according to instructions 4.2 Assist supervisor to provide basic first aid as required 4.3 Administer treatments according to supervisor instructions 4.4 Document treatment on animal file 4.5 Complete post-treatment routines

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	<ul style="list-style-type: none"> Record animal health information using accurate industry

Skill	Description
	terminology
Oral communication	<ul style="list-style-type: none">Listen actively to instructions and ask questions to clarify and confirm

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMGEN204 Assist in health care of animals	ACMGAS205 Assist in health care of animals	Minor changes to performance criteria for clarity and to reflect current industry practice Assessment requirements updated	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>