



Australian Government

ACMEXH402 Oversee enclosure or exhibit operations

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to coordinate enclosure or exhibit operations, including supervising staff and managing animal care. It includes contributing to enclosure or exhibit refurbishment or renovation projects.

This unit applies to senior team members with zoo keeping, wildlife care, aquarium or related experience who generally supervise others and provide and communicate solutions to a range of predictable and unpredictable problems. Tasks may vary in scale from individual animal welfare to social group management, working across a range of programs and/or animal groups in the facility's collection.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Exhibited Animals (EXH)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Supervise enclosure or exhibit staff	1.1 Identify personnel, material and equipment required to manage and maintain the enclosure or exhibit

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	1.2 Develop and coordinate rosters to balance job requirements, responsibility levels and skill development opportunities 1.3 Recruit staff as required and conduct enclosure or exhibit induction 1.4 Communicate enclosure or exhibit operational procedures and enforce safe work practices for all staff 1.5 Review work operations and improve operational efficiency 1.6 Identify staff skills and knowledge gaps and arrange training according to facility policy
2. Supervise animal care and housing operations	2.1 Assess and evaluate animal care strategies in consultation with carers, keepers and other relevant staff members 2.2 Monitor enclosure or exhibit security and safety and animal care and welfare requirements 2.3 Initiate urgent works and schedule routine activities 2.4 Implement environmentally safe pest control procedures according to facility procedures 2.5 Monitor animal care and operations within the enclosure or exhibit 2.6 Update enclosure or exhibit procedures and records according to facility requirements
3. Contribute to enclosure and exhibit refurbishment or renovation projects	3.1 Assess current enclosure or exhibit performance in relation to security, safety and animal welfare in consultation with team members 3.2 Research options to address identified needs of enclosure or exhibit 3.3 Identify facility strategic plans and policies and assess factors that may impact on commissioning of new work in enclosures or exhibits 3.4 Review and prioritise refurbishment or renovation options for enclosure or exhibit 3.5 Present findings to project team and/or management and incorporate feedback

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	Produce operational documents that communicate clear information to the audience
Oral communication	- Interact effectively with staff to ensure work is completed in a timely and safe manner - Present proposals to team or management with confidence
Numeracy	- Estimate costs of works - Use accurate measurements and scale in refurbishment or renovation plans

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMEXH402 Oversee enclosure or exhibit operations	ACMCAN402 Manage enclosures and exhibits	Redesigned unit merging <i>ACMCAN402 Manage enclosures and exhibits</i> and <i>ACMCAN501 Contribute to enclosure and exhibit design or renovation projects</i> to reduce duplication Content updated to reflect industry practices	Not equivalent
ACMEXH402 Oversee enclosure or exhibit operations	ACMCAN501 Contribute to enclosure and exhibit design or renovation projects	Redesigned unit merging <i>ACMCAN402 Manage enclosures and exhibits</i> and <i>ACMCAN501 Contribute to enclosure and exhibit design or renovation projects</i> to reduce duplication Content updated to reflect industry practices	Not equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>