



Australian Government

ACMEXH301 Work within a zoological facility

Release: 1

ACMEXH301 Work within a zoological facility

Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to work safely in a facility housing wildlife and comply with facility policies and procedures relating to security, animal interactions, communication and record-keeping.

This unit applies to individuals who work in animal carer/keeper or aquarist roles, undertaking individual and team activities in small to large scale animal facilities. They perform work under broad direction and are required to take responsibility for their own work, including carrying out assigned tasks, organising processes and working to schedules.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Exhibited Animals (EXH)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Work effectively within a zoological facility	1.1 Identify the facility's key functions 1.2 Determine relationships between departments and individuals

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
	<p>1.3 Identify relationships with other bodies and agencies</p> <p>1.4 Complete daily routines for a section or enclosure according to workplace health and safety and animal welfare requirements, and environmental work practices</p> <p>1.5 Work collaboratively with team members to complete routine tasks, as required</p>
2. Comply with animal interaction and security policies and procedures	<p>2.1 Identify hazards and risks associated with interacting with animals at the facility and confirm suitable control measures</p> <p>2.2 Select and use personal protective equipment</p> <p>2.3 Identify areas of compliance relevant to personal role and responsibilities within facility animal interaction and security policies and procedures</p> <p>2.4 Respond to incidents involving animals and/or people promptly according to facility procedures</p> <p>2.5 Follow facility security procedures for entering and leaving animal enclosures</p> <p>2.6 Participate in response to escaped animal/s incident or emergency according to facility procedures</p>
3. Identify animals and handle or interact humanely	<p>3.1 Use common and scientific names according to facility requirements to identify animals</p> <p>3.2 Use distinguishing characteristics to identify specific animals within a group or section</p> <p>3.3 Handle or interact with animals humanely and safely according to facility procedures and animal welfare standards and guidelines</p> <p>3.4 Assist with the implementation of identification techniques</p>
4. Communicate effectively and maintain accurate records	<p>4.1 Document communications and keep accurate records according to facility information system requirements</p> <p>4.2 Maintain and store records according to facility procedures</p> <p>4.3 Communicate information efficiently and in a timely manner to supervisor and team members according to facility procedures and use of technologies</p>

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Writing	<ul style="list-style-type: none"> Complete workplace documentation using appropriate language and terminology
Oral communication	<ul style="list-style-type: none"> Obtain information from others through active listening and questioning

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMEXH301 Work within a zoological facility	ACMCAN301 Work within a captive animal facility	Title changed Reordered and updated performance criteria for clarity Foundation skills table updated Assessment requirements updated	Equivalent

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>