



Australian Government

**Assessment Requirements for ACMCAS409
Provide training advice to companion
animal owners**

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 1.0.

Performance Evidence

An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.

There must be evidence that the individual has:

- provided training advice to three owners of companion animals
- communicated effectively with clients on three occasions to determine animal and client needs and provided advice and assistance
- evaluated behaviour, signs and objective measures that may indicate animal health is at risk
- handled and restrained animals appropriately and humanely
- identified and implemented a variety of scientifically recognised behaviour modification techniques, including the effect of positive and negative reinforcement
- researched and determined training strategies to achieve desirable behaviours
- selected, used and maintained appropriate and humane training equipment
- supervised the training of animals in accordance with training plans
- used and maintained training equipment, including restraint devices
- used safe manual handling techniques and equipment.

Knowledge Evidence

An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:

- animal dietary, exercise and maintenance requirements
- basic animal anatomy and physiology related to companion animal behaviour management requirements
- behaviour modification techniques and conditioning strategies
- humane training techniques for a range of animals and training requirements
- animal welfare and ethics

- normal and abnormal animal behaviour relating to the characteristics of the species, age, health status and social needs
- safe animal handling and restraint techniques and procedures
- safe work practices
- training strategies and plans
- waste management strategies
- the types of disinfectants, cleaning agents, cleaning techniques and cleaning equipment and materials used in a companion animal workplace
- the standards, guidelines and approaches to environmental sustainability relevant to the animal care industry
- common animals and breeds, their typical behavioural traits and temperaments
- commonly used animal training equipment and its use.

Assessment Conditions

Assessment of skills must take place under the following conditions:

- physical conditions:
 - skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions
- resources, equipment and materials:
 - live companion animals
 - equipment for training and restraining animals
- relationships:
 - interactions with real clients/customers or realistic scenarios or roleplays.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>