



Australian Government

ACMAAS402 Apply disability awareness to animal-assisted services

Release: 1

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Modification History

Release	Comments
Release 1	This version released with ACM Animal Care and Management Training Package Version 4.0.

Application

This unit of competency describes the skills and knowledge required to work in the animal-assisted services sector. It includes a broad knowledge of a range of disabilities and special needs, types of animal-assisted services to support those needs, and relevant legislative and industry requirements.

This unit applies to individuals who provide information and advice about animal-assisted services. They work autonomously and apply specialist knowledge and skills to provide solutions for predictable and unpredictable problems.

All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

Nil

Unit Sector

Animal-Assisted Services (AAS)

Elements and Performance Criteria

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Investigate disabilities and special needs	1.1 Research types of animal-assisted services available to support people with disabilities and special needs

Elements	Performance Criteria
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
supported by animal-assisted services	<p>1.2 Identify the types of disabilities and special needs that can be supported with animal-assisted services</p> <p>1.3 Identify legal and compliance requirements for animal-assisted services</p> <p>1.4 Maintain currency of knowledge about legislative and accreditation or certification requirements for animals relevant to jurisdiction</p>
2. Communicate effectively about animal-assisted services	<p>2.1 Follow organisational procedures and protocols regarding confidentiality, privacy and participant screening, consent and participation procedures</p> <p>2.2 Communicate with stakeholders in a respectful and inclusive manner appropriate to the relationship and purpose of interaction</p> <p>2.3 Facilitate person-centred options, identify and prioritise the needs of the person/s for activities or services and discuss with the participant and/or relevant stakeholder</p> <p>2.4 Identify specific problems, issues and challenges for the person/s and provide referrals to sources of specialist information or advice on animal-assisted services that are outside own scope of ability or responsibility</p> <p>2.5 Promote knowledge of animal-assisted services to broader community</p>
3. Contribute to planning animal-assisted services	<p>3.1 Discuss animal-assisted service requirements with relevant team members or stakeholders</p> <p>3.2 Identify activities that the animal can undertake to meet requirements</p> <p>3.3 Suggest ways to incorporate animals in activities or services with participants and/or practitioners</p> <p>3.4 Ensure planned activities or services comply with organisational policies and procedures, including for health and safety in the workplace and animal welfare</p>

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

Skill	Description
Oral communication	<ul style="list-style-type: none"> Use questioning, active listening and reading of non-verbal cues to support effective communication with clients and stakeholders
Reading	<ul style="list-style-type: none"> Interpret information from a range of sources related to disabilities, and identify relevant and key information
Writing	<ul style="list-style-type: none"> Use industry terminology and workplace conventions when completing records

Unit Mapping Information

Code and title current version	Code and title previous version	Comments	Equivalence status
ACMAAS402 Apply disability awareness to animal-assisted services	Not applicable	Unit created to address an emerging skill required by industry	Newly created

Links

Companion Volumes, including Implementation Guides, are available at VETNet: - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103>