

Qualification details



FNS41515 - Certificate IV in Life Insurance

Summary

Releases:	Release	Status	Release date
	5	Current	2021/07/09
	4	Replaced	2021/02/12
	3	Replaced	2018/09/06
	2	Replaced	2015/04/22
	1	Replaced	2015/03/25

Usage recommendation: **Superseded**

Mapping:	Mapping	Notes	Date
	Is superseded by FNS41521 - Certificate IV in Life Insurance	Supersedes and is not equivalent to FNS41515 Certificate IV in Life Insurance.	2022/01/27
	Supersedes and is equivalent to FNS41512 - Certificate IV in Life Insurance	Updated to meet Standards for Training Packages	2015/03/25

Training packages that include this qualification

Code	Title	Release
FNS	Financial Services Training Package	1.0

Units of competency

Code	Title	Essential
BSBCMM301	Process customer complaints	Elective
FNSCMP501	Comply with financial services legislation	Elective
FNSCUS301	Respond to customer enquiries	Elective
FNSCUS402	Resolve disputes	Elective
FNSCUS403	Deliver a professional service to customers	Elective
FNSILF302	Process a life insurance application	Elective
FNSILF303	Issue a life insurance policy	Elective
FNSILF401	Contribute to the life risk underwriting process	Elective
FNSILF403	Develop and maintain in-depth knowledge of products and services used by the life insurance sector	Core
FNSILF404	Process requests for policy alterations and assignments	Elective
FNSILF405	Evaluate life insurance claims	Elective
FNSILF406	Collect and manage information to facilitate claims assessment	Elective
FNSILF407	Settle life insurance claims	Elective
FNSILF408	Process life insurance contract maturity and surrender payment requests	Elective
FNSINC301	Work effectively in the financial services industry	Core
FNSISV406	Use specialist terminology in insurance claims	Elective
FNSISV407	Use medical terminology in an insurance context	Elective

Classifications

Scheme	Code	Name
ANZSCO Identifier	552312	Insurance Consultant
ASCED Qualification/Course Field of Education Identifier	0811	Banking, Finance And Related Fields
Qualification/Course Level of Education Identifier	511	Certificate IV
Taxonomy - Industry Sector	N/A	Insurance
Taxonomy - Occupation	N/A	Health and Life Insurance Officer

Classifications history

Scheme	Code	Name	Start date	End date
ANZSCO Identifier	552312	Insurance Consultant	2015/07/30	
ASCED Qualification/Course Field of Education Identifier	0811	Banking, Finance And Related Fields	2015/07/30	
Qualification/Course Level of Education Identifier	511	Certificate IV	2015/03/25	