

### CHCCOM002 - Use communication to build relationships

#### **Summary**

 Releases:
 Release
 Status
 Release date

 2
 Current
 2015/12/08

 1
 Replaced
 2015/08/06

Usage recommendation: Current

#### **Mapping information**

Mapping	Notes	Date
Supersedes CHCCOM403A - Use targeted communication skills to build relationships	This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages.  Significant changes to performance criteria. New evidence requirements for assessment including volume and frequency requirements. Significant changes to knowledge evidence.	2015/08/06

#### Accredited courses that have this unit in the completion mapping

Code	Title
22316VIC	Advanced Diploma of Myotherapy
10742NAT	Certificate IV in Christian Ministry and Theology
22474VIC	Certificate III in General Education for Adults
11222NAT	Diploma of Aboriginal Studies for Professional Practice
10635NAT	Diploma of Chaplaincy
10624NAT	Certificate IV in Theology and Ministry
11120NAT	Certificate III in Mentoring Aboriginal and/or Torres Strait Islander People
11089NAT	Diploma of Christian Ministry
10647NAT	Certificate IV in Ministry (Insert Stream)
10648NAT	Diploma of Ministry (Insert Stream)
10612NAT	Diploma of Creative Arts in Christian Ministry
10650NAT	Certificate III in Mentoring Aboriginal and/or Torres Strait Islander People
10808NAT	Certificate IV in Work Skills for Career Enhancement and Management
22316VIC	Advanced Diploma of Myotherapy
22656VIC	Advanced Diploma of Myotherapy
22336VIC	Graduate Certificate in Teaching Students with Autism Spectrum Disorder
10032NAT	Diploma of Chaplaincy
10595NAT	Certificate III in Addictions Management and Community Development
10602NAT	Certificate IV in Catholic Ministry
10608NAT	Diploma of Leadership (insert stream)
10861NAT	Diploma of Aboriginal and Torres Strait Islander Legal Advocacy
10619NAT	Certificate IV in Aboriginal Family Wellbeing and Violence Prevention Work
22316VIC	Advanced Diploma of Myotherapy
10139NAT	Course in Indigenous Mentoring

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Code	Title
11015NAT	Diploma of Creative Ministry
10471NAT	Certificate IV in Christian Missions Counselling
10036NAT	Diploma of Ministry (Insert Stream)
11091NAT	Certificate IV in Theology and Ministry
11092NAT	Diploma of Theology and Ministry
10608NAT	Diploma of Leadership (insert stream)
10813NAT	Certificate IV in Bereavement Support
11013NAT	Diploma of Catholic Youth Ministry
11036NAT	Certificate III in Vocational and Study Pathways for Aboriginal and/or Torres Strait Islander People
11145NAT	Certificate IV in Ministry and Discipleship (Insert Specialisation)
11070NAT	Diploma of Chaplaincy
11060NAT	Certificate III in Addictions Management and Community Development
11080NAT	Certificate IV in Aboriginal Family Wellbeing and Violence Prevention Work

### Training packages that include this unit

Code	Title	Release
MAR	Maritime Training Package	6.0
HLT	Health	3.0 - 9.2
FNS	Financial Services Training Package	2.1 - 8.2
DEF	Defence Training Package	2.0 - 5.1
CHC	Community Services	3.0 - 9.3

#### **Qualifications that include this unit**

Code	Title	Release
SIS50215	Diploma of Fitness	1
SIS40115	Certificate IV in Sport and Recreation	1 - 3
MAR40118	Certificate IV in Maritime Operations (Marine Surveying)	1
MAR40115	Certificate IV in Maritime Operations (Marine Surveying)	2
HLT55118	Diploma of Dental Technology	1 - 4
HLT55115	Diploma of Dental Technology	1
HLT50221	Diploma of Aboriginal and/or Torres Strait Islander Primary Health Care Management	1
HLT46115	Certificate IV in Indigenous Environmental Health	1
HLT46015	Certificate IV in Population Health	1
HLT43015	Certificate IV in Allied Health Assistance	1 - 3
HLT40221	Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice	1
HLT40213	Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice	
HLT40121	21 Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care	
HLT40113	Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care	
HLT36115	Certificate III in Indigenous Environmental Health	1
HLT36015	Certificate III in Population Health	1
FNS42120	Certificate IV in Personal Injury Management	1 - 4
FNS42115	Certificate IV in Personal Injury Management	1 - 3
DEF40317	Certificate IV in Psychological Support	1 - 2

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Code	Title	Release
CHC51115	Diploma of Financial Counselling	1
CHC50421	Diploma of Youth Work	1
CHC50221	Diploma of School Age Education and Care	1
CHC44015	Certificate IV in Coordination of volunteer programs	1
CHC43415	Certificate IV in Leisure and Health	1 - 3
CHC43315	Certificate IV in Mental Health	1 - 3
CHC43215	Certificate IV in Alcohol and Other Drugs	1 - 3
CHC43121	Certificate IV in Disability Support	1
CHC43115	Certificate IV in Disability	1 - 2
CHC43015	Certificate IV in Ageing Support	1 - 3
CHC42315	Certificate IV in Chaplaincy and Pastoral Care	1 - 3
CHC42221	Certificate IV in Housing	1
CHC42215	Certificate IV in Social Housing	1 - 2
CHC42121	Certificate IV in Community Development	1
CHC42115	Certificate IV in Community Development	1 - 2
CHC42021	Certificate IV in Community Services	1
CHC42015	Certificate IV in Community Services	1 - 3
CHC41215	Certificate IV in Career Development	1
CHC41115	Certificate IV in Employment Services	1 - 2
CHC41015	Certificate IV in Celebrancy	1
CHC40521	Certificate IV in Youth Justice	1
CHC40513	Certificate IV in Youth Justice	3 - 4
CHC40421	Certificate IV in Youth Work	1
CHC40413	Certificate IV in Youth Work	4 - 5
CHC40321	Certificate IV in Child, Youth and Family Intervention	1
CHC40313	Certificate IV in Child, Youth and Family Intervention	3 - 4
CHC40113	Certificate IV in School Age Education and Care	4 - 6
CHC35021	Certificate III in Community Safety Services	1
CHC34015	Certificate III in Active Volunteering	1 - 5

#### Skill sets that include this unit

Code	Title	Release
CHCSS00145	Working with Families	1
CHCSS00143	Provide Family Support Services Skill Set	1
CHCSS00122	Client-oriented Service Delivery	1
CHCSS00112	Suicide Bereavement Support Skill Set	1
CHCSS00108	Career Development Skill Set	1
CHCSS00066	Client-oriented service delivery skill set	3
CHCSS00063	Working with families skill set	4
CHCSS00061	Family support services work skill set - provide support	4

#### **Classifications**

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Scheme	Code	Name
ASCED Module/Unit of Competency Field of Education Identifier	120505	Work Practices Programmes

### **Classification history**

Scheme	Code	Name	Start date	End date
ASCED Module/Unit of Competency Field of Education Identifier	120505	Work Practices Programmes	2015/11/02	

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