

Unit of competency details



CPPDSM3010 - Meet customer needs and expectations in the property industry

Summary

Releases:	Release	Status	Release date
	1	Current	2016/05/06

Usage recommendation: **Superseded**

Mapping information

Mapping	Notes	Date
Is superseded by CPPREP3002 - Communicate effectively to support customer service in real estate	Supersedes but is not equivalent to CPPDSM3010 Meet customer needs and expectations in the property industry and CPPDSM3019 Communicate with clients in the property industry.	2019/03/21
Supersedes and is equivalent to CPPDSM3010B - Meet customer needs and expectations in the property industry	Replaces superseded equivalent CPPDSM3010B Meet customer needs and expectations in the property industry.	2016/05/06

Training packages that include this unit

Code	Title	Release
CPP	Property Services Training Package	4.0 - 17.0

Qualifications that include this unit

Code	Title	Release
CPP31218	Certificate III in Swimming Pool and Spa Service	1 - 4
CPP30416	Certificate III in Strata Community Management	1 - 2

Skill sets that include this unit

Code	Title	Release
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Classifications

Scheme	Code	Name
ASCED Module/Unit of Competency Field of Education Identifier	080503	Real Estate

Classification history

Scheme	Code	Name	Start date	End date
ASCED Module/Unit of Competency Field of Education Identifier	080503	Real Estate	2016/10/14	