

# Qualification details



## CHC20108 - Certificate II in Community Services

### Summary

Releases:	Release	Status	Release date
	1	Current	2011/03/25

Usage recommendation: **Superseded**

Mapping:	Mapping	Notes	Date
	Is superseded by and equivalent to CHC20112 - Certificate II in Community Services	Updated in V4 Updated core WHS unit. Equivalent vocational outcome.	2012/05/07
	Supersedes CHC20102 - Certificate II in Community Services Support Work		2011/03/25
	Supersedes CHC20202 - Certificate II in Community Services Work		2011/03/25
	Supersedes CHC20302 - Certificate II in Community Services (First Point of Contact)		2011/03/25

### Training packages that include this qualification

Code	Title	Release
CHC08	Community Services Training Package	3.0

### Units of competency

Code	Title	Essential
CHCAC316C	Provide food services	N/A
CHCAC317A	Support older people to maintain their independence	N/A
CHCAC318B	Work effectively with older people	N/A
CHCADMIN201D	Undertake basic administrative duties	N/A
CHCAOD201D	Prepare for alcohol and other drugs work	N/A
CHCCD307C	Support community resources	N/A
CHCCH225A	Prepare to work in social housing	N/A
CHCCN301B	Ensure the health and safety of children	N/A
CHCCOM201C	Communicate with people accessing the services of the organisation	N/A
CHCCOM302C	Communicate appropriately with clients and colleagues	N/A
CHCCS200D	Deliver service to clients	N/A
CHCCS211A	Prepare for work in the community sector	N/A
CHCCS308B	Provide first point of contact	N/A
CHCCS401B	Facilitate responsible behaviour	N/A
CHCCS405C	Identify and address specific client needs	N/A
CHCCS411B	Work effectively in the community sector	N/A
CHCCS421A	Undertake community sector work within own community	N/A

Code	Title	Essential
CHCDIS220B	Prepare for disability work	N/A
CHCDIS301B	Work effectively with people with a disability	N/A
CHCER301A	Deliver emergency relief services	N/A
CHCFC301A	Support the development of children	N/A
CHCGROUP201C	Support the activities of existing groups	N/A
CHCGROUP302D	Support group activities	N/A
CHCIC201B	Communicate with children	N/A
CHCMH301B	Work effectively in mental health	N/A
CHCOHS312B	Follow safety procedures for direct care work	N/A
CHCORG201B	Follow policies, procedures and programs of the organisation	N/A
CHCORG202C	Work with others	N/A
CHCPR301B	Provide experiences to support children's play and learning	N/A
CHCRF301E	Work effectively with families to care for the child	N/A
CHCRH401B	Work effectively in the leisure and health industry	N/A
CHCYTH301E	Work effectively with young people	N/A
HLTCPR201B	Perform CPR	N/A
HLTCSD203C	Prepare and maintain beds	N/A
HLTCSD208C	Transport clients	N/A
HLTCSD306C	Respond effectively to difficult or challenging behaviour	N/A
HLTCSD307C	Care for the home environment of clients	N/A
HLTFA301C	Apply first aid	N/A
HLTFS201C	Distribute meals and refreshments to clients	N/A
HLTFS204C	Provide ward or unit based food preparation and distribution services	N/A
HLTFS205C	Perform kitchenware washing	N/A
HLTFS207C	Follow basic food safety practices	N/A
HLTFS208C	Transport food	N/A
HLTFS302C	Prepare foods suitable for a range of food service settings	N/A
HLTFS309C	Oversee the day-to-day implementation of food safety in the workplace	N/A
HLTFS310C	Apply and monitor food safety requirements	N/A
HLTGM201C	Perform routine servicing of plant, equipment and machinery	N/A
HLTGM202C	Use hand and power tools	N/A
HLTGM203C	Perform minor general maintenance	N/A
HLTIN301C	Comply with infection control policies and procedures	N/A
HLTMS201C	Collect and manage linen stock at user-location	N/A
HLTMS206C	Perform general cleaning tasks in a clinical setting	N/A
HLTMS208C	Handle waste in a health care environment	N/A
HLTOHS200B	Participate in OHS processes	N/A

## Classifications

Scheme	Code	Name
ANZSCO Identifier	423000	Personal Carers And Assistants
ASCED Qualification/Course Field of Education Identifier	0905	Human Welfare Studies And Services
ASCO (occupation type) Identifier	6313	Special Care Workers
Qualification/Course Level of Education Identifier	521	Certificate II
Taxonomy - Industry Sector	N/A	Community Services

Scheme	Code	Name
Taxonomy - Occupation	N/A	Home Helper, Domestic Cleaner, Community Services Contact Officer, Receptionist, Assistant Community Services Worker, Gardener, Customer Service Staff (Community Services), Housekeeping Attendant, Night Patrol Worker, Laundry Operator

## Classifications history

Scheme	Code	Name	Start date	End date
ANZSCO Identifier	423000	Personal Carers And Assistants	2009/02/02	
ASCO (occupation type) Identifier	6313	Special Care Workers	2009/02/02	
ASCED Qualification/Course Field of Education Identifier	0905	Human Welfare Studies And Services	2009/02/02	
Qualification/Course Level of Education Identifier	521	Certificate II	2009/02/02	