Unit of competency details

ICTSAS442 - Provide first-level remote help desk support

Summary

Mapping information

Mapping	Notes	Date
Supersedes and is equivalent to ICTSAS420 - Provide first-level remote help desk support		2020/07/21

Training packages that include this unit

Code	Title	Release
ICT	Information and Communications Technology	6.0 - 8.1

Qualifications that include this unit

Code		Title	Release
ICT40120		Certificate IV in Information Technology	1 - 4

Skill sets that include this unit

Code		Title	Release
ICTSS00139		Systems Administration Support Skills for Introductory Roles Skill Set	1

Classifications

Scheme	Code	Name
ASCED Module/Unit of Competency Field of Education Identifier	029999	Information Technology, N.e.c.

Classification history

Scheme	Code	Name	Start date	End date
ASCED Module/Unit of Competency Field of Education Identifier	029999	Information Technology, N.e.c.	2020/07/21	