

# Qualification details



## HLT21207 - Certificate II in Health Support Services

### Summary

Releases:	Release	Status	Release date
	1	Current	2011/03/25

Usage recommendation: **Superseded**

Mapping:	Mapping	Notes	Date
	Is superseded by HLT21212 - Certificate II in Health Support Services	Updated in V5. Updated core WHS units.	2012/05/07
	Supersedes HLT20102 - Certificate II in Health Support Services (Stores)		2011/03/25
	Supersedes HLT20202 - Certificate II in Health Support Services (General Transport Support)		2011/03/25
	Supersedes HLT20302 - Certificate II in Health Support Services (Laundry Support Services)		2011/03/25
	Supersedes HLT20402 - Certificate II in Health Support Services (Grounds Maintenance)		2011/03/25
	Supersedes HLT20502 - Certificate II in Health Support Services (General Maintenance)		2011/03/25
	Supersedes HLT20602 - Certificate II in Health Support Services (Food Support Services)		2011/03/25
	Supersedes HLT20702 - Certificate II in Health Support Services (Client/Patient Support Services)		2011/03/25
	Supersedes HLT20802 - Certificate II in Health Support Services (Cleaning Support Services)		2011/03/25

### Training packages that include this qualification

Code	Title	Release
HLT07	Health Training Package	4.0

### Units of competency

Code	Title	Essential
BSBADM101A	Use business equipment and resources	N/A
BSBCUS201A	Deliver a service to customers	N/A
BSBINM201A	Process and maintain workplace information	N/A
BSBINM202A	Handle mail	N/A
BSBITU201A	Produce simple word processed documents	N/A
BSBITU202A	Create and use spreadsheets	N/A

Code	Title	Essential
BSBWOR203A	Work effectively with others	N/A
BSBWOR204A	Use business technology	N/A
FNSICGEN305B	Maintain daily financial/business records	N/A
HLTCSD201C	Maintain high standard of client service	N/A
HLTCSD203C	Prepare and maintain beds	N/A
HLTCSD208C	Transport clients	N/A
HLTCSD306C	Respond effectively to difficult or challenging behaviour	N/A
HLTFS201C	Distribute meals and refreshments to clients	N/A
HLTFS203C	Apply cook-freeze processes	N/A
HLTFS204C	Provide ward or unit based food preparation and distribution services	N/A
HLTFS205C	Perform kitchenware washing	N/A
HLTFS206C	Carry out cafeteria operations	N/A
HLTFS207C	Follow basic food safety practices	N/A
HLTFS208C	Transport food	N/A
HLTGM201C	Perform routine servicing of plant, equipment and machinery	N/A
HLTGM202C	Use hand and power tools	N/A
HLTGM203C	Perform minor general maintenance	N/A
HLTGM204C	Assist tradesperson with construction and maintenance	N/A
HLTGM206C	Operate an incinerator	N/A
HLTGM207C	Carry out work in a food handling area	N/A
HLTHIR301B	Communicate and work effectively in health	N/A
HLTHIR403C	Work effectively with culturally diverse clients and co-workers	N/A
HLTHIR404D	Work effectively with Aboriginal and/or Torres Strait Islander people	N/A
HLTHSE204C	Follow safe manual handling practices	N/A
HLTIN301C	Comply with infection control policies and procedures	N/A
HLTMS201C	Collect and manage linen stock at user-location	N/A
HLTMS203C	Undertake routine stock maintenance	N/A
HLTMS204C	Handle and move equipment, goods, mail and furniture	N/A
HLTMS206C	Perform general cleaning tasks in a clinical setting	N/A
HLTMS207C	Handle medical gases safely	N/A
HLTOHS200B	Participate in OHS processes	N/A
LMTLA2002A	Operate washing machines	N/A
LMTLA2003A	Control washing extractor operation	N/A
LMTLA2004A	Perform linen rewash	N/A
LMTLA2005A	Operate hydro extractor	N/A
LMTLA2006A	Perform conditioning and drying processes	N/A
LMTLA2007A	Finish products for despatch	N/A
LMTLA2008A	Repair damaged laundry items	N/A
LMTLA2009A	Inspect, fold and pack theatre linen	N/A
LMTLA2010A	Prepare products for storage or despatch	N/A
PRMCC07A	Perform basic stain removal	N/A
PRMCL01B	Maintain a hard floor surface	N/A
PRMCL04B	Maintain a carpeted floor	N/A
PRMCL14B	Maintain a clean room' environment	N/A
PRMCL15B	Maintain furniture and fittings and room dressing	N/A

Code	Title	Essential
PRMCL17B	Clean a wet area	N/A
PRMCL19B	Remove waste	N/A
PRMCL33B	Plan for safe and efficient cleaning activities	N/A
PRMCL35B	Maintain a cleaning storage area	N/A
PRMCL37A	Clean external surfaces	N/A
RTC2012A	Plant trees and shrubs	N/A
RTC2301A	Undertake operational maintenance of machinery	N/A
RTC2307A	Operate machinery and equipment	N/A
RTC2401A	Treat weeds	N/A
RTC2404A	Treat plant pests, diseases and disorders	N/A
RTC2706A	Apply chemicals under supervision	N/A
RTE2604A	Maintain drainage systems	N/A
RTF2017A	Prune shrubs and small trees	N/A
RTF2024A	Tend nursery plants	N/A
SITHCCC001A	Organise and prepare food	N/A
SITHCCC002A	Present food	N/A
SITHCCC003A	Receive and store kitchen supplies	N/A
SITHCCC004A	Clean and maintain kitchen premises	N/A
SITHCCC005A	Use basic methods of cookery	N/A
SITHCCC006A	Prepare appetisers and salads	N/A
SITHCCC007A	Prepare sandwiches	N/A
SITHCCC008A	Prepare stocks, sauces and soups	N/A
SITHCCC032A	Apply cook-chill production processes	N/A
SITXFSA001A	Implement food safety procedures	N/A
SITXOHS002A	Follow workplace hygiene procedures	N/A
TLID1007C	Operate a forklift	N/A
TLID107C	Shift materials safely using manual handling methods	N/A

## Classifications

Scheme	Code	Name
ANZSCO Identifier	431999	Hospitality Workers Nec
ASCED Qualification/Course Field of Education Identifier	0613	Public Health
ASCO (occupation type) Identifier	6399-79	Intermediate Service Workers Nec
Qualification/Course Level of Education Identifier	521	Certificate II
Taxonomy - Industry Sector	N/A	Health, Asset Maintenance, Ancillary Health Services, Community Services, Horticulture
Taxonomy - Occupation	N/A	Health Services Assistant, Caretaker, Hospital Cleaner, Housekeeping Attendant, Domestic Cleaner, Commercial Cleaner, Pathology Courier

## Classifications history

Scheme	Code	Name	Start date	End date
Qualification/Course Level of Education Identifier	521	Certificate II	2009/09/03	
ANZSCO Identifier	431999	Hospitality Workers Nec	2007/09/03	

Scheme	Code	Name	Start date	End date
ASCO (occupation type) Identifier	6399-79	Intermediate Service Workers Nec	2007/09/03	
ASCED Qualification/Course Field of Education Identifier	0613	Public Health	2007/09/03	