

# Qualification details



## PSP50116 - Diploma of Government

### Summary

Releases:	Release	Status	Release date
	1	Current	2016/03/07

Usage recommendation: **Superseded**

Mapping:	Mapping	Notes	Date
	Is superseded by PSP50122 - Diploma of Government	Non-equivalent. Changes to core and elective units and to packaging rules. Core units increased from four to five. Existing structure with specialisations retained (Injury Management, Policy, Workplace Inspection). Injury Management specialisation updated with imported units replacing PSP units. Imported units updated in core and electives. New unit added to the WHS Group A: Work Health and Safety. Deleted units removed from qualification.	2022/04/03
	Supersedes and is equivalent to PSP50112 - Diploma of Government	PSP unit codes updated.Imported units updated.	2016/03/07

### Training packages that include this qualification

Code	Title	Release
PSP	Public Sector Training Package	1.0 - 2.0

### Units of competency

Code	Title	Essential
BSBLDR501	Develop and use emotional intelligence	Elective
BSBWHS301	Maintain workplace safety	Elective
BSBWHS401	Implement and monitor WHS policies, procedures and programs to meet legislative requirements	Elective
PSPBDR014	Command operational forces	Elective
PSPETH003	Promote the values and ethos of public service	Core
PSPGEN044	Develop client services	Elective
PSPGEN045	Coordinate resource allocation and usage	Elective
PSPGEN046	Undertake research and analysis	Elective
PSPGEN047	Promote diversity	Core
PSPGEN048	Support workplace coaching and mentoring	Elective
PSPGEN049	Undertake negotiations	Elective
PSPGEN050	Manage conflict	Elective
PSPGEN051	Conduct evaluations	Elective
PSPGEN052	Undertake and promote career management	Elective
PSPGEN053	Provide leadership	Elective

Code	Title	Essential
PSPGEN054	Use complex workplace communication strategies	Core
PSPGEN055	Refine complex workplace documents	Elective
PSPGEN056	Facilitate change	Elective
PSPGEN057	Develop and use political nous	Elective
PSPGEN058	Coordinate risk management	Elective
PSPGEN059	Benchmark performance	Elective
PSPGEN060	Manage performance	Elective
PSPGEN061	Scope statistical data collection	Elective
PSPGEN062	Collect statistical data	Elective
PSPGEN063	Process statistical data	Elective
PSPGEN064	Interrogate and analyse statistical data	Elective
PSPGEN065	Interpret data and related statistics	Elective
PSPGEN072	Manage compliance with workplace relations legislation	Elective
PSPGEN073	Prepare for community engagement	Elective
PSPGEN074	Develop and implement community engagement strategies	Elective
PSPGEN075	Build and maintain community relationships	Elective
PSPGEN077	Apply public sector financial policies and processes	Elective
PSPGEN081	Provide public affairs writing and editorial services	Elective
PSPGEN082	Coordinate public affairs events and activities	Elective
PSPGSD011	Manage the emergent dynamics of government service delivery	Elective
PSPGSD012	Provide specialist technical service delivery	Elective
PSPHRM003	Facilitate performance management processes	Elective
PSPHRM004	Implement workforce planning and succession strategies	Elective
PSPHRM005	Implement staffing policies	Elective
PSPHRM006	Coordinate employment relations	Elective
PSPHRM007	Coordinate employee support	Elective
PSPHRM008	Coordinate career development	Elective
PSPINM011	Determine liability and negotiate settlements	Elective
PSPINM012	Manage case direction and outcomes	Elective
PSPINM013	Maintain and monitor service standards	Elective
PSPINM014	Contribute to a quality injury management system	Elective
PSPLEG003	Promote compliance with legislation in the public sector	Core
PSPLND012	Review planning documents and environmental assessments	Elective
PSPMGT007	Manage risk	Elective
PSPPCY006	Develop organisation policy	Elective
PSPPCY007	Advise on organisation policy	Elective
PSPPCY008	Develop public policy	Elective
PSPPCY009	Provide policy advice	Elective
PSPREG022	Supervise and carry out complex inspections and monitoring	Elective
PSPREG023	Manage plant movement health risk	Elective
PSPSCI008	Provide high-level scientific technical support	Elective
PSPSCI009	Facilitate innovation and change through extension	Elective
PSPSCI010	Develop and undertake scientific/technological research	Elective
PSPWPI001	Evaluate workplace legislative compliance	Elective
PSPWPI002	Facilitate improvement in workplace legislative performance	Elective

Code	Title	Essential
PSPWPI003	Investigate possible breaches of workplace legislation	Elective

## Classifications

Scheme	Code	Name
ANZSCO Identifier	149212	Customer Service Manager
ASCED Qualification/Course Field of Education Identifier	0901	Political Science And Policy Studies
Qualification/Course Level of Education Identifier	421	Diploma
Taxonomy - Industry Sector	N/A	Public Administration, Occupational Health & Safety, Government Administration
Taxonomy - Occupation	N/A	Grievance Officer (Workplace Relations), Occupational Health and Safety Inspector, WorkCover Inspector, Administrative Services Supervisor, Policy Manager (Public Sector), Customer Service Manager (Public Sector), Injury Management Case Manager

## Classifications history

Scheme	Code	Name	Start date	End date
ANZSCO Identifier	149212	Customer Service Manager	2016/08/09	
ASCED Qualification/Course Field of Education Identifier	0901	Political Science And Policy Studies	2016/08/09	
Qualification/Course Level of Education Identifier	421	Diploma	2016/03/07	