



Australian Government

Department of Education, Employment and Workplace Relations

WRHCL201A Apply temporary hair colour and remove residual colour products

Revision Number: 1

WRHCL201A Apply temporary hair colour and remove residual colour products

Modification History

Not applicable.

Unit Descriptor

Unit Descriptor This unit describes the skills and knowledge required to apply temporary colour products and remove residual product under the direction of a senior operator.
This unit of competency will apply to a range of hairdressing services and roles in the workplace.

Application of the Unit

Application of the Unit This unit requires the operator to communicate with a senior operator, apply temporary hair colour and remove residual colour products from hair according to verbal instructions, workplace procedures and manufacturer's instructions. Knowledge of the workplace approach to colour application and removal and basin services is required, along with attention to client safety, comfort and relaxation throughout the service.
In the context of an assessment-only and/or a training delivery and assessment pathway, units of competency which relate to this unit are identified in the evidence guide of this unit.

Licensing/Regulatory Information

Not applicable.

Pre-Requisites

Not applicable.

Employability Skills Information

Employability skills This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the level of performance required to demonstrate achievement of the element. The variables for the ***bold italicised*** text are outlined in the range statement. Assessment of performance is to be consistent with the evidence guide.

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

Elements describe the essential outcomes of a unit of competency.

Performance criteria describe the level of performance required to demonstrate achievement of the element. The variables for the ***bold italicised*** text are outlined in the range statement. Assessment of performance is to be consistent with the evidence guide.

1 Consult with senior operator and prepare client.

1.1 All aspects of colour service are discussed with senior operator and questions are asked to confirm instructions prior to commencing service.

1.2 ***Colour products*** are selected and prepared according to senior operator instructions.

1.3 Wraps and towels are applied to ensure ***client*** protection according to workplace procedures.

ELEMENT

PERFORMANCE CRITERIA

2 Apply products.

2.1 Stages and ***methods of product application*** are implemented as directed by senior operator and according to manufacturer's instructions.

2.2 Application is even and without stain on the scalp or hairline.

2.3 ***Client and operator comfort and safety*** are ensured throughout applications.

- 2.4 Application is completed within a designated workplace timeframe.
- 3 Remove products.
 - 3.1 Residual products are thoroughly removed on completion of processing time when directed by senior operator.
 - 3.2 Residual products are removed from scalp and hairline according to manufacturer's instructions and senior operator's directions.
 - 3.3 Water temperature is tepid and hair is rinsed until water runs clear.
 - 3.4 **Conditioning products** are applied after colour removal where directed by senior operator.
 - 3.5 Client comfort and safety are ensured during colour removal process.
 - 3.6 Client's hair is towel dried, wrap and towels are replaced as per workplace procedures, and client is seated at workstation at completion of process.

Required Skills and Knowledge

REQUIRED SKILLS AND KNOWLEDGE

This describes the essential skills and knowledge and their level, required for this unit.

Skills may include:

- client preparation
- communication techniques, including:
 - using open and closed questions
 - speaking clearly and concisely
 - using appropriate language
 - non-verbal communication
- temporary hair colour application techniques
- residual hair colour removal
- language, literacy and numeracy skills relevant to the role and workplace requirements.

REQUIRED SKILLS AND KNOWLEDGE

Knowledge may include:

- workplace procedure for application of wrap and towels
- workplace temporary colour product range
- workplace temporary colour application procedures
- workplace residual colour removal procedures
- relevant workplace procedures to ensure comfort and safety of client and operator.

Evidence Guide

EVIDENCE GUIDE

The evidence guide describes the underpinning knowledge and skills that must be demonstrated to prove competence. It is essential for assessment and must be read in conjunction with the performance criteria, the range statement and the assessment guidelines of the relevant Training Package.

Overview of assessment

A person who demonstrates competency in this unit of competency must be able to work in a team, seeking direction from a senior operator to apply temporary hair colour and remove residual hair colour products within designated workplace timeframes, whilst ensuring client and operator comfort and safety.

Specific evidence requirements

Critical aspects for assessment and evidence required to demonstrate competency in this unit

- consistently seeking and following direction from a senior operator with regard to application and removal of colour
- consistently implementing workplace procedures that ensure comfort and safety of client and operator
- consistently interacting appropriately with clients and senior operator
- consistently undertaking temporary colour application within designated timeframes
- consistently observing client and operator safety precautions.

Context of assessment

For valid and reliable assessment of this unit, competency

EVIDENCE GUIDE

should be consistently demonstrated over a period of time and observed by the assessor and/or the technical expert working in partnership with the assessor. The technical expert may include the hairdresser and/or an experienced person at the workplace.

Competency should be demonstrated in the workplace or a simulated workplace environment in a range of situations which may include client interruptions and involvement in other related activities normally expected in the workplace. For further guidance on the use of an appropriate simulated environment, refer to the Assessment Guidelines in this Training Package.

Specific resources for assessment

Competency for this unit should be assessed through access to:

- a salon or simulated salon environment
- temporary hair colouring products or simulated products, tools and equipment
- clients or simulated clients with a variety of requirements.

Relationship to other units

In the context of an assessment-only and/or a training delivery and assessment pathway, all units that relate to a job function may be integrated for assessment purposes.

Prerequisite units:

- none.

Co-requisite units:

- WRHCS201A Prepare clients for salon services
- WRHWP201A Assist colleagues providing multiple salon services as a team member.

EVIDENCE GUIDE

Method of assessment

The following assessment method is suggested.

- Observation of the learner performing a range of tasks in an actual or simulated work environment over sufficient time to demonstrate his/her handling of a range of contingencies. Tasks may include:
 - organising the work area, tools and equipment
 - measuring quantities of temporary colour product
 - implementing procedures that ensure the comfort and safety of clients and operator
 - applying temporary colour product using a workplace method as directed by a senior operator
 - removing residual temporary colour products as directed by a senior operator.

Evidence required for demonstration of consistent performance

For valid and reliable assessment of this unit, evidence should be gathered through a range of methods to indicate consistent performance.

It can be gathered from assessment of the unit of competency alone, through an integrated assessment activity or through a combination of both.

Evidence should be gathered as part of the learning process.

Range Statement

RANGE STATEMENT

The range statement relates to the unit of competency as a whole. It allows for different work environments and situations that will affect performance.

The following variables may be present with training and assessment depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts. ***Bold italicised*** text from the performance criteria is detailed here.

Colour products must include:

- temporary colour products from the salon range.

Clients may include:

- women
- men
- children
- people from a range of social, cultural or ethnic backgrounds and with a range of physical and mental abilities.

Methods of product application may include:

- sponge
- applicator bottle
- tint brush and comb.

Client and operator comfort and safety must include:

- application of gown and towels to protect client clothes
- application of anti skin stain product
- application of colour stain removal product
- avoiding contact with client or operator's eyes
- wearing operator protective gloves.

RANGE STATEMENT

Conditioning products may include:

- products from the general salon range as selected by a senior operator
- manufacturer's specific after colour conditioner.

Unit Sector(s)

Not applicable.

Competency field

Competency Field Hairdressing