Australian Government

TLI41810 Certificate IV in Warehousing Operations

Release 4

TLI41810 Certificate IV in Warehousing Operations

Modification History

Release 3 - TLIM4004A added to electives. Equivalent.

Description

Rationale:
A general qualification for the Warehousing and Storage Industry. Successful completion will require competency in units that relate to work defined as aligned at AQF Level 4.
Performance of a broad range of skilled applications including requirements to evaluate and analyse current practices, develop new criteria and procedure for performing current practices, and provision of some leadership and guidance to others in the application and planning of the skills.

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

Entry requirements

There are no entry requirements for this qualification.

Employability Skills Summary

Employability Skills Summary for
TLI41810   Certificate IV Warehousing Operations

The following table contains a summary of the employability skills as identified by the Transport and Logistics Industry for this qualification. This table should be interpreted in conjunction with the detailed requirements of each unit of competency packaged in this qualification. The outcomes described here are broad industry requirements that may vary depending on packaging options.

Employability Skill	Industry/enterprise requirements for this qualification include:
Communication	• Establish and implement communication systems and procedures required for warehousing operations • Listen to and interpret verbal information related to warehousing operations • Read and interpret relevant regulations, instructions, signs and labels applicable to warehousing operations • Speak clearly and directly on diverse and complex matters related to warehousing operations • Write documents as part of duties, including completion of relevant forms, maintenance schedules and accident and incident reports • Negotiate complex issues with others in the course of warehousing operations • Recognise and interpret non-verbal signs, signals and behaviour • Use relevant communication equipment.
Teamwork	• Provide leadership to warehousing and storage personnel • Motivate others in the workplace • Collaborate with others in the course of warehousing operations • Manage the resolution of any interpersonal conflicts that may arise during warehousing operations • Manage the avoidance and prevention of harassment of others in the workplace • Manage persons of different ages, gender, race, religion, political persuasion, etc.
Problem solving	• Identify and solve or report complex problems arising in the course of warehousing operations • Monitor and anticipate problems that may occur in the course of warehousing operations including hazards and risks and take

Employability Skill	Industry/enterprise requirements for this qualification include:
	appropriate action to report or resolve the problems within limits of responsibility • Manage the control of hazards and risks in a range of complex and diverse situations that may arise during warehousing operations • Use mathematics to solve problems such as various calculations related to a wide range of warehousing operations.
Initiative and enterprise	• Modify activities dependent on differing warehousing situations and contingencies • Take appropriate initiatives in a diverse range of operational situations such as those above • Manage the response to any changes in equipment, standard operating procedures and the working environment.
Planning and organising	• Implement and monitor operational and emergency plans, systems and procedures • Implement and monitor systems and procedures for maintaining compliance with regulations and codes of practice • Monitor the implementation of the workplace security and safety management systems (where applicable) • Monitor and evaluate operational performance and compliance • Collect and interpret information needed when supervising warehousing operations • Organise and plan own supervisory activities • Manage time and priorities in the course of warehousing operations.
Self management	• Interpret and apply relevant regulations and instructions • Establish and follow own work plans and schedules • Evaluate and monitor own work performance.
Learning	• Organise learning and assessment activities for others in the workplace • Manage adaptation of others in the workplace to any changes in warehousing and storage systems, equipment and procedures and the workplace operating environment • Instruct, coach or mentor others in the workplace as required • Contribute to the assessment of the competence of others in the workplace • Assist in creating a learning environment in the workplace • Adapt own competence in response to any changes in warehousing operations • Update own knowledge and skills required for warehousing supervisory activities.
Technology	• Use complex equipment and systems required during

Employability Skill	Industry/enterprise requirements for this qualification include:
	warehousing operations
	• Implement and monitor operational and maintenance procedures and systems for equipment used during warehousing operations
	• Implement and monitor the application of OH&S procedures when using warehousing equipment and facilities.

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Packaging Rules

Requirements for completion of the qualification:

A successful assessment outcome for a total of **20 units** of competency comprising:

- **2 core units** listed below

plus

- **18 elective units** which may be taken from the elective units listed below, or may include up to **3 units** drawn with appropriate contextualisation from the remaining elective units or from qualifications at the same level or one higher in this Training Package or any other endorsed Training Package or accredited course.

Where imported units are selected, care must be taken to ensure that all pre-requisites specified are complied with.

Core units:

Field	Unit
F Safety Management	TLIF1001A Follow occupational health and safety procedures
L Resource Management	TLIL1001A Complete workplace orientation/induction procedures

Elective units:

Field	Unit	
A Handling Cargo/Stock	TLIA4025A	Regulate temperature controlled stock
	TLIA4028A	Assess and monitor optimum stock levels
	TLIA4031A	Consolidate freight
	TLIA4032A	Organise transport of freight or goods
D Load Handling	TLID2010A	Operate a forklift
E Communication and Calculation	TLIE4006A data and	Collect, analyse and present workplace information
	TLIE4013A	Apply workplace statistics
F Safety Management	TLIF3093A	Implement chain of responsibility regulations
	TLIF4007A	Implement and coordinate accident-emergency procedures
	TLIF4014A	Develop and maintain a safe workplace

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		TLIF4094A responsibility	Ensure compliance with chain of
G	**Teamwork**	TLIG4005A	Organise transport workload
		TLIG4006A	Facilitate work teams
		TLIG3002A	Lead a work team or group
I	**Customer Service**	TLII4001A	Coordinate quality customer service
		TLII4005A	Market services and products to clients
J	**Quality**	TLIJ3002A	Apply quality systems
L	**Resource Management**	TLIL4005A strategies	Apply conflict/grievance resolution
		TLIL4009A professional	Manage personal work priorities and development
		TLIL4010A requirements	Assess and confirm customer transport
		TLIL4021A of temporary	Coordinate the erection and dismantling storage facilities
		TLIL4032A strategies	Implement equal employment equity
		TLIL4033A	Promote effective workplace practice
		TLIL4036A	Develop rosters
		TLIL4037A	Apply and amend rosters
LIC	**Licensing Units**	TLILIC2001A	Licence to operate a forklift truck
		TLILIC2002A forklift truck	Licence to operate an order picking
M	**Mentoring**	TLIM4004A	Mentor individuals or small groups
P	**Administration and Finance**	TLIP4001A organisation needs	Develop plans to meet customer and
		TLIP4002A the workplace	Facilitate and capitalise on change in
		TLIP4005A	Manage workplace information
		TLIP4031A services	Maintain customer credit accounts and
R	**Contract**	TLIR4001A	Monitor supplier performance

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Procurement	TLIR4002A Source goods/services and evaluate contractors
U Environment	TLIU4001A Implement and monitor environmental protection policies and procedures TLIU4010A Develop workplace policy and procedures for sustainability TLIU3011A Implement and monitor environmentally sustainable work practices