



**Australian Government**

# **TLI21510 Certificate II in Furniture Removal**

**Release 3**

## **TLI21510 Certificate II in Furniture Removal**

### **Modification History**

Release 3 - Two imported units updated to current versions. Equivalent.

### **Description**

#### **Rationale:**

This is a qualification for those engaged in general operations within the furniture removal environment undertaking a range of tasks involving known routines and procedures, and taking some responsibility for the quality of work outcomes.

#### **Job roles:**

Job roles and titles vary across different sectors. Possible job titles relevant to this qualification include:

- Furniture Removalist
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### **Pathways Information**

Not Applicable

### **Licensing/Regulatory Information**

Not Applicable

## Entry Requirements

### Entry requirements:

There are no entry requirements for this qualification.

## Employability Skills Summary

### Employability Skills Summary for TLI21510 Certificate II in Furniture Removal

The following table contains a summary of the employability skills as identified by the Transport and Logistics Industry for this qualification. This table should be interpreted in conjunction with the detailed requirements of each unit of competency packaged in this qualification. The outcomes described here are broad industry requirements that may vary depending on packaging options.

Employability Skill	Industry/enterprise requirements for this qualification include:
<b>Communication</b>	<ul style="list-style-type: none"><li>• Use communication systems and procedures required in furniture removal operations</li><li>• Read and follow relevant regulations and instructions applicable to furniture removal operations</li><li>• Speak clearly and directly on matters related to furniture removal operations</li><li>• Write documents as part of duties, including completion of relevant forms and incident and accident reports</li><li>• Recognise and interpret non-verbal signs, signals and behaviour</li><li>• Use relevant communication equipment.</li></ul>
<b>Teamwork</b>	<ul style="list-style-type: none"><li>• Participate in the resolution of any interpersonal conflicts that may arise during furniture removal operations</li><li>• Avoid and prevent the harassment of others in the workplace</li><li>• Collaborate with others in the course of furniture removal operations</li><li>• Work with persons of different ages, gender, race, religion, political persuasion, etc.</li></ul>
<b>Problem solving</b>	<ul style="list-style-type: none"><li>• Identify and solve or report problems arising in the course of furniture removal operations</li><li>• Recognise problems that may occur in the course of furniture removal operations including hazards and risks and take appropriate action to report or resolve the problems within limits of responsibility</li><li>• Recognise hazards and risks in a range of situations and take appropriate precautions</li><li>• Use mathematics to carry out calculations related to furniture removal operations.</li></ul>
<b>Initiative and</b>	<ul style="list-style-type: none"><li>• Respond appropriately to any changes in equipment, standard</li></ul>

<b>Employability Skill</b>	<b>Industry/enterprise requirements for this qualification include:</b>
<b>enterprise</b>	operating procedures and the working environment.
<b>Planning and organising</b>	<ul style="list-style-type: none"><li>• Follow and apply operational and emergency plans, systems and procedures</li><li>• Comply with applicable regulations and codes of practice</li><li>• Follow and apply workplace security and safety management systems and safeworking requirements</li><li>• Collect and interpret information needed in the course of furniture removal operations</li><li>• Manage time and priorities in the course of furniture removal operations.</li></ul>
<b>Self management</b>	<ul style="list-style-type: none"><li>• Interpret and apply applicable regulations and instructions</li><li>• Follow work plans and schedules</li><li>• Check own work performance.</li></ul>
<b>Learning</b>	<ul style="list-style-type: none"><li>• Adapt own competence in response to any changes in furniture removal operations</li><li>• Participate in updating own knowledge and skills required for furniture removal operations.</li></ul>
<b>Technology</b>	<ul style="list-style-type: none"><li>• Operate equipment required during furniture removal operations</li><li>• Follow and apply operational and servicing instructions for equipment used during furniture removal operations</li><li>• Follow and apply OH&amp;S procedures when using furniture removal equipment and facilities.</li></ul>

## Packaging Rules

### Requirements for completion of the qualification:

A successful assessment outcome for a total **14 units of competency**, comprising:

- **9 core units** listed below

plus

- **5 elective units** which may be taken from the elective units listed below, or may include up to **3 units** which may be drawn with appropriate contextualisation from this Training Package and/or from other relevant nationally endorsed Training Package or accredited course.

Where imported units are selected, care must be taken to ensure that all pre-requisites specified are complied with.

### Core units

Field	Unit
<b>D Load Handling</b>	TLID1001A Shift materials safely using manual handling methods
	TLID2018A Handle furniture and effects
	TLID2019A Pack and unpack cartons during a removal
<b>E Communication and Calculation</b>	TLIE2008A Process workplace documentation
	TLIE2017A Undertake initial removal survey
	BSBCUS201B Deliver a service to customers
<b>F Safety Management</b>	TLIF1001A Follow occupational health and safety procedures
<b>G Teamwork</b>	TLIG2007A Work in a socially diverse environment
<b>U Environment</b>	TLIU2012A Participate in environmentally sustainable work practices

### Elective units

Field	Unit
<b>E Communication and Calculation</b>	TLIE1003A Participate in basic workplace communication
	TLIE1005A Carry out basic workplace calculations
	TLIE2007A Use communication systems
	TLIE3010A Estimate furniture removal jobs
<b>F Safety Management</b>	HLTFA311A Apply first aid

	TLIF2010A	Apply fatigue management strategies
<b>G Teamwork</b>	TLIG1001A	Work effectively with others
<b>H Route Planning and Navigation</b>	TLIH3002A	Plan and navigate routes
<b>K Technology</b>	TLIK2010A	Use infotechnology devices in the workplace
<b>L Resource Management</b>	TLIL1001A	Complete workplace orientation/induction procedures
<b>U Environment</b>	TLIU1009A	Monitor plant and equipment in an environmentally sustainable manner