



Australian Government

**Assessment Requirements for TLIX4023
Conduct configuration management
activities**

Release: 1

Assessment Requirements for TLIX4023 Conduct configuration management activities

Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- adhering to and applying relevant data and information management processes
- analysing data and information
- applying relevant configuration management and project management knowledge to work and to guide problem solving
- displaying resilience by continuing to move forward despite criticism or setbacks
- identifying relationships between organisational goals and recognising how own work contributes to achieving these goals
- identifying, reviewing and analysing information that may impact on configuration management program, or may be impacted by configuration management program
- managing time and prioritising work to ensure objectives are met in accordance with schedule
- negotiating and communicating effectively with key internal and external stakeholders and resolving potential areas of conflict or concern to ensure overall configuration management objectives are achieved
- undertaking performance measurement relevant to configuration management to enable objectives to be measured against defined parameters
- using appropriate information technology and software
- using organisational strategic objectives to identify and assess potential alliances and effective strategies.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- configuration management processes
- level of written and oral communication required to prepare correspondence and reports
- organisational policy and procedures related to configuration management
- organisational role relevant to configuration management
- product knowledge related to systems and/or equipment in service in the organisation
- safety, legislative and statutory requirements, including relevant environmental and sustainability issues
- technical regulatory framework.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- relevant and appropriate materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- computer and relevant software
- legislation, guidelines, procedures and protocols relating to configuration management
- configuration management plans.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>