Assessment Requirements for TLIL5067 Develop a passenger transport plan

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the TLI Transport and Logistics Training Package.

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- analysing and meeting client requirements
- applying relevant work health and safety (WHS)/occupational health and safety (OHS) requirements and work practices
- communicating effectively with others
- consulting and negotiating with stakeholders
- developing a minimum of two passenger transport plans involving complex transport requirements, and multiple passengers and staff, for example:
  - complex charter service
  - complex commercial contract non public transport passenger service
  - complex scheduled ongoing public transport service
  - large community event
- developing complex plans and documents
- managing contingencies in relation to passenger transport problems
- managing passenger transport logistics
- negotiating arrangements with suppliers
- planning and organising workload
- researching and analysing passenger transport options
- working within budgets and developing different scenarios for consideration.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- costing requirements and implications of passenger transport planning
- customer and client services relationships
- different passenger transport alternatives to be considered in the planning process
- legislation, regulations and industry codes that affect passenger transport planning
- resource requirements for a passenger transport strategy, including human and physical resources
- risk management issues associated with passenger transport
- sources of specialist assistance for integrated passenger transport planning
- technology and equipment used for coordinating passenger transport services.

Assessment Conditions

As a minimum, assessors must satisfy applicable regulatory requirements, which include requirements in the *Standards for Registered Training Organisations* current at the time of assessment.

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Assessment must occur in workplace operational situations where it is appropriate to do so; where this is not appropriate, assessment must occur in simulated workplace operational situations that replicate workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment include:

- a range of relevant exercises, case studies and/or simulations
- applicable documentation including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and personal protective equipment currently used in industry.

Links

Companion Volume implementation guides are found in VETNet - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851