



Australian Government

TLI50716 Diploma of Bus and Coach Operations

Release 6

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Modification History

Release 6. This is the sixth release of this qualification in the TLI Transport and Logistics Training Package. With the following general elective units have been updated:

- SITXMPR012 Coordinate marketing activities
- TAEDL414 Mentor in the workplace
- TAETAS511 Undertake organisational training needs analysis
- TLIX0069 Manage contracted support services.

Release 5. This is the fifth release of this qualification in the TLI Transport and Logistics Training Package. With the following units updated:

- TLIE0007 Apply workplace statistics
- TLIL0004 Apply conflict and grievance resolution strategies
- TLIL0009 Develop rosters
- TLIL0012 Promote effective workplace practice.

Release 4. This is the fourth release of this qualification in the TLI Transport and Logistics Training Package. With the following units updated:

- Imported Elective units updated
- Unit TLIP5037 deleted due to zero enrolment.

Release 3. This is the third release of this qualification in the TLI Transport and Logistics Training Package. The following general elective unit has been added:

- TLIF0014 Monitor the safety of transport activities (Chain of Responsibility).

Release 2. This is the second release of this qualification in the TLI Transport and Logistics Training Package. The following modification has been made:

- Imported Elective units updated.

Release 1. This is the first release of this qualification in the TLI Transport and Logistics Training Package.

Qualification Description

This is a qualification for those engaged in bus and coach operations job roles within the transport and logistics industry.

Job roles

Job roles and titles vary across different sectors. Possible job titles relevant to this qualification include:

- fleet manager
- operations manager

- passenger service delivery manager
- service delivery manager.

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

A total of **12 units of competency** comprising:

2 core units listed below, **plus**

10 general elective units from the general elective units listed below.

Up to **2 of the general elective units** may be selected from any relevant nationally endorsed Training Package or accredited course. The general elective units must contribute to the vocational outcomes of the qualification.

Where imported units are selected, care must be taken to ensure that all prerequisite units specified are complied with.

Core units

TLIL5057	Maintain, monitor and improve transport operations systems
TLIL5067	Develop a passenger transport plan

General elective units

BSBHRM412	Support employee and industrial relations
BSBHRM415	Coordinate recruitment and onboarding
BSBLDR522	Manage people performance
BSBOPS402	Coordinate business operational plans
BSBOPS504	Manage business risk
BSBTWK401	Build and maintain business relationships
BSBTWK502	Manage team effectiveness
BSBWHS521	Ensure a safe workplace for a work area
SITXMPR012	Coordinate marketing activities

TAEDEL414	Mentor in the workplace
TAETAS511	Undertake organisational training needs analysis
TLIB5010	Plan and implement maintenance schedules
TLIE0007	Apply workplace statistics
TLIF0014	Monitor the safety of transport activities (Chain of Responsibility)
TLIF4064	Manage fatigue management policy and procedures
TLIF4086	Control and coordinate incident responses
TLII5018	Manage customer service
TLIL0004	Apply conflict and grievance resolution strategies
TLIL0009	Develop rosters
TLIL0012	Promote effective workplace practice
TLIL3003	Conduct induction process
TLIL5068	Implement a passenger transport plan
TLIO1002	Follow security procedures when working with passengers and personnel
TLIP5004	Develop a transport and logistics business plan
TLIP5035	Manage budgets and financial plans
TLIR5006	Develop, implement and review purchasing strategies
TLIR5014	Manage suppliers
TLIU4001	Implement and monitor environmental protection policies and procedures
TLIX0069	Manage contracted support services

Qualification Mapping Information

This qualification replaces and is equivalent to TLI50713 Diploma of Bus and Coach Operations.

Links

Companion Volume Implementation Guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=df441c6e-213d-43e3-874c-0b3f7036d851>