



Australian Government

**Assessment Requirements for SITTPD003
Coordinate and operate sustainable tourism
activities**

Release: 1

Assessment Requirements for SITTPPD003 Coordinate and operate sustainable tourism activities

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- organise and operate tourism activities with minimal negative environmental and social impact in at least two different environments, one of which must be in an environmentally sensitive area
- develop and use minimal impact procedures for activities in above tourism and operating environments that:
 - reflect global environmental issues
 - relate to at least two of the following:
 - educating customers
 - restricting or limiting access
 - site hardening
 - staged authenticity
 - technological solutions.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- global environmental issues, in particular a layperson understanding of the science associated with:
 - climate change
 - consumption of energy, waste and water and pollution
 - waste minimisation practices
 - land management and access
- environmental and social impacts of tourism in relation to global environmental issues, in particular impacts on sites and communities
- issues of responsibility for environmental and social sustainability:
 - negative environmental impacts:
 - disturbance of flora and fauna
 - introduction of exotic and feral species
 - physical damage

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- pollution
 - visual impacts
 - negative social impacts:
 - trivialisation of culture
 - positive environmental impacts:
 - visitor education
 - improvement of sites already impacted
 - opportunities for conservation and protection
 - positive social impacts:
 - economic benefits to local community
 - employment
 - greater understanding between host and visitor cultures
 - improved local facilities
 - visitor education
 - practical sustainability considerations for tourism operations:
 - environmentally or culturally sensitive areas and associated minimal impact practices
 - handling and disposal of waste and human waste
 - industry codes of practice
 - use of water sources
 - laws, regulations and land management requirements and guidelines:
 - need for permits in national parks or on land under control of traditional owners
 - restrictions on camp site operations and use of open fires
 - minimal impact techniques and procedures in relation to:
 - activity-specific guidelines
 - energy use
 - group size
 - interaction with wildlife
 - local customs and courtesies
 - noise
 - setting of camps
 - souveniring
 - use of tracks
 - waste disposal
 - biophysical and socio-cultural elements in an environment and the relationship between them
 - changes in the natural environment requiring monitoring:
 - breeding events
 - changes to fauna
 - changes to flora
 - erosion

- species sighting
- information collection techniques for monitoring environmental and social impact:
 - what is observed and measured:
 - estimating percentage cover and water parameters
 - temperature
 - weather conditions
 - how specific data is recorded:
 - logbooks
 - photography
 - sighting forms.

Assessment Conditions

Skills must be demonstrated in an operational tourism environment. This can be:

- an industry workplace
- a simulated industry environment set up for the purposes of assessment.

Assessment must ensure access to:

- an environmentally sensitive location in which activities can be conducted
- real or simulated tourism activities
- current information about environmental practices:
 - legislation
 - guidelines
 - industry codes of practice.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors; and:

- have worked in industry for at least three years where they have applied the skills and knowledge of this unit of competency.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>