



Australian Government

SIT40222 Certificate IV in Guiding

Release 1

SIT40222 Certificate IV in Guiding

Modification History

Not applicable.

Qualification Description

This qualification reflects the role of individuals who use a broad range of specialist guiding skills combined with a substantial depth of subject matter knowledge to deliver tours. They operate independently or with limited guidance from others and use discretion to solve non-routine problems.

This qualification provides a pathway to work as a guide in many tourism industry sectors. Guides at this level usually conduct tours that involve multiple products, services and sites involving the management of tour logistics. They are employed or contracted by inbound tour operators, outbound tour wholesalers, local tour operators, or they may be owner-operators of small tourism or travel businesses.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

17 units must be completed:

- 11 core units
- 6 elective units, consisting of:
 - 4 units from the list below
 - 2 units from the list below, elsewhere in the SIT Training Package, or any other current Training Package or accredited course.

The selection of electives must be guided by the job outcome sought, local industry requirements and the complexity of skills appropriate to the AQF level of this qualification.

Core units

HLTAID011	Provide First Aid
SITTGDE014	Work as a guide
SITTGDE016	Lead tour groups

SITTGDE017 Prepare and present tour commentaries or activities

SITTGDE023 Coordinate and operate tours

SITTGDE024 Manage extended touring programs

SITXCCS015 Enhance customer service experiences

SITXCOM007 Show social and cultural sensitivity

SITXCOM010 Manage conflict

SITXWHS005 Participate in safe work practices

SITXWHS006 Identify hazards, assess and control safety risks

Elective units

Communication and Customer Service

SITXCOM009 Address protocol requirements

SITXCRI003 Respond to a customer in crisis

Environmental Sustainability

BSBSUS211 Participate in sustainable work practices

BSBSUS411 Implement and monitor environmentally sustainable work practices

First Aid

HLTAID013 Provide First Aid in remote or isolated site

Food Safety

SITXFSA005 Use hygienic practices for food safety

Guiding

SITTGDE013 Interpret aspects of local Australian Indigenous culture

SITTGDE015 Provide arrival and departure assistance

SITTGDE018 Develop and maintain the general and regional knowledge required by guides

SITTGDE019 Research and share information on Australian Indigenous cultures

- SITTGDE020 Prepare specialised interpretive content on flora, fauna and landscape
- SITTGDE021 Prepare specialised interpretive content on marine environments
- SITTGDE022 Prepare specialised interpretive content on cultural and heritage environments

Human Resource Management

- SITXHRM007 Coach others in job skills

Languages other than English

- SITXLAN008 Conduct oral communication in a language other than English
- SITXLAN009 Read and write information in a language other than English

Marketing and Public Relations

- BSBTWK401 Build and maintain business relationships

Planning and Product Development

- SITTPPD013 Develop interpretive activities
- SITTPPD014 Coordinate and operate sustainable tourism activities
- SITTPPD015 Develop in-house recreational activities

Tour Operations

- SITTTOP006 Load touring equipment and supplies
- SITTTOP007* Provide outdoor catering
- SITTTOP008 Allocate tour or activity resources
- SITTTOP009 Set up and operate a camp site
- SITTTOP010 Operate tours in a remote area
- TLIC1051 Operate commercial vehicle
- TLIC0023 Operate four wheel drive vehicle
- TLIC3042 Operate coach/bus

TLILIC2014	Licence to drive a light rigid vehicle
TLILIC2015	Licence to drive a medium rigid vehicle
TLILIC2016	Licence to drive a heavy rigid vehicle

Tourism Sales and Operations

SITTTVL001	Access and interpret product information
SITTTVL002	Provide advice on international destinations
SITTTVL003	Provide advice on Australian destinations
SITTTVL004	Sell travel products or services
SITTTVL006	Book tourism products and process documentation

Working in Industry

CUAIND412	Provide freelance services
SITTIND003	Source and use information on the tourism and travel industry

Qualification Mapping Information

Supersedes and is equivalent to SIT40216 Certificate IV in Guiding.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=68c40a93-e51d-4e0f-bc06-899dff092694>