



Australian Government

Department of Education, Employment and Workplace Relations

SIHHHSC403A Apply knowledge of hair and scalp problems to trichological consultations

Release: 1

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Modification History

Not applicable.

Unit Descriptor

This unit describes the performance outcomes, skills and knowledge required to apply the principles of hair and scalp science and disorders to trichological consultations.

Application of the Unit

This unit applies to senior hairdressers in salon environments, who apply an understanding of hair and scalp science and disorders to perform trichological consultations.

A person undertaking this role applies discretion and judgement, accepts responsibility for outcomes of own work, and provides technical leadership in the salon team.

Licensing/Regulatory Information

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.

Pre-Requisites

Nil

Employability Skills Information

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements and Performance Criteria

Element

Elements describe the essential outcomes of a unit of competency.

1. Apply knowledge of hair and scalp science to trichological consultations.

2. Apply knowledge of hair and scalp disorders to trichological consultations.

3. Promote skin health and care.

Performance Criteria

Performance criteria describe the performance outcomes that must be achieved to demonstrate competency. The performance information is detailed in the requirements for evidence with the evidence guide.

- 1.1. Identify and apply the relevant *regulations* and *salon procedures*.
- 1.2. Explore the *growth, development* of the hair and scalp in trichological consultations.
- 1.3. Identify *hereditary physical* conditions.
- 1.4. Recognise the role of *skin conditions*.
- 1.5. Identify the components, *functions* and *structures* of the hair and scalp.
- 1.6. Identify the components, *functions* and *structures* of the hair and scalp.

- 2.1. Examine the development, *growth* and *regeneration* of the hair and scalp, and related medical terminology and related conditions.
- 2.2. Perform consultations identifying hair and scalp conditions.
- 2.3. Identify and discuss typical hair and scalp conditions.
- 2.4. Recognise *contraindications* to hair and scalp treatments.

- 3.1. Promote trichological treatments.
- 3.2. Recommend and provide *before-care* services.
- 3.3. Provide *after-care service* and *product* recommendations.

Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

Required skills

- communication skills to:
 - consult with clients
 - gather information from clients
 - respond to hair and scalp analysis and recommend trichological services
- technical skills to:
 - perform hair and scalp analysis and recognise problem conditions
 - respond to possible skin damage situations
 - apply knowledge of skin science to the performance of trichological treatments
 - apply infection control procedures
- literacy skills to:
 - research and interpret trichological information
 - interpret and follow product instructions and safety data
 - interpret and follow relevant salon procedures
- numeracy skills to:
 - measure and apply treatment products to minimise waste
 - manage treatment times.

Required knowledge

- relevant health regulations
- principles of skin science and skin disorders as they relate to trichological treatments
- knowledge of skin science and skin disorders in relation to trichological treatments or procedures, including:
 - main functions and role of the skin
 - growth, development, ageing and healing of human skin
 - inheritance of physical traits
 - function, formation and behaviour of the major skin chemicals
 - role of endocrine glands and hormones in the body
 - skin disorders
 - provision of after-care service and advice
- role and limitations of trichology in the management of a range of skin disorders
- the salon treatment range.

Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria in the Performance Criteria Package.

Overview of assessment

Critical aspects for assessment and evidence required to demonstrate competency in this unit

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Context of and specific resources for assessment

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Method of assessment

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Guidance information for assessment

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Range Statement

The range statement relates to the unit of competency as a whole. It allows for different work environments a detailed below. Essential operating conditions that may be present with training and assessment (depending on contexts) may also be included.

Relevant health regulations may include:

Salon procedures may include:

The *growth, development, ageing and healing* of human skin may include:

Hereditary physical traits and conditions may include:

Skin chemicals will include:

The role of the endocrine glands and hormones may include:

Functions and dysfunctions of the circulatory system as they relate to trichological consultations may include:

Functions and dysfunctions of the immune system as they relate to trichological consultations may

include:

Skin disorders and diseases may include:

Contagious disorders may include:

Clients may include:

Contraindications to treatments may include:

Appropriate professionals may include:

After-care service and advice may include:

Unit Sector(s)

Hairdressing