



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **SIHHCLS303A Design and perform full and partial highlighting techniques**

**Release: 1**

## **SIHHCLS303A Design and perform full and partial highlighting techniques**

### **Modification History**

Not applicable.

### **Unit Descriptor**

This unit describes the performance outcomes, skills and knowledge required to design and apply foiling and quick colour and full and partial head highlighting applications for current commercial colour and lightening effects.

### **Application of the Unit**

This unit applies to hairdressers in salon environments, who consult with clients, then select from and apply a range of tint, high lift tint and bleach products and techniques to achieve highlighting effects to enhance hair designs.

This application reflects a design context that is influenced by hair colour fashion trends at a given time and involves using single products or combinations of products to create highlights, lightened sections of the head or multiple colours in the hair.

A person undertaking this role applies discretion and judgement and accepts responsibility for outcomes of own work.

### **Licensing/Regulatory Information**

No licensing, legislative, regulatory or certification requirements apply to this unit at the time of endorsement.

### **Pre-Requisites**

SIHHHSC301A Apply the principles of hairdressing science

### **Employability Skills Information**

This unit contains employability skills.

## Elements and Performance Criteria Pre-Content

### Elements and Performance Criteria

#### Element

Elements describe the essential outcomes of a unit of competency.

1. Consult with client and prepare for service.

2. Select and use products and equipment.

3. Process and remove product.

#### Performance Criteria

Performance criteria describe the performance demonstrate achievement of the element. This text is used, further information is detailed in the knowledge section and the range state performance is to be consistent with the element.

1.1 Analyse *client characteristics* through examination.

1.2. Discuss client satisfaction or dissatisfaction with hair colour.

1.3. Establish *client* expectations through reference to existing *client history*.

1.4. Confirm desired degree of lift, colour through discussion and reference to product instructions.

1.5. Create a client history for new colour.

1.6. Apply wraps and towels to ensure safety, according to *salon procedures*.

2.1. Select and individually prepare *colouring bleach products* and *highlighting equipment* to achieve desired colour according to product instructions and salon procedures.

2.2. Apply *foiling* and colour and lightener to a predetermined pattern and seal to achieve desired effects with no colour bleed.

2.3. Apply foiling within predetermined time.

2.4. Follow *stages and methods of hair colour application* quickly, evenly, without delay. Check application for even coverage.

2.5. Apply *quick service highlighting* to achieve desired colour bleed.

2.6. Ensure *client and operator comfort* throughout stages of the service according to product instructions, product safety data sheets and salon procedures.

3.1. Time processing through observation of colour according to product instructions.

3.2. Apply *heat acceleration*, according to product instructions to assist processing.

3.3. Loosen foils or plastic caps and gently process, using tepid running water.

- 3.4. Remove residual product at the end of the service according to salon procedures and product instructions.
  - 3.5. Apply and remove after colour product according to product instructions.
  - 3.6. Use energy water and other resources during the service to reduce negative environmental impacts.
  - 3.7. Safely dispose waste product to minimise environmental impacts.
4. Review the service and provide home care advice.
- 4.1. Review service outcomes and client expectations with colour result.
  - 4.2. Advise on appropriate after colour care products and conditioners and suggest sun protection for clients.
  - 4.3. Update client history to include highlighting service selection, technique, processing time and home care products recommended.

## Required Skills and Knowledge

This section describes the skills and knowledge required for this unit.

### Required skills

- communication skills to:
  - interact with clients
  - consult with clients during pre-service analysis
  - check client comfort during colour application and processing
  - confirm client satisfaction with colour results
  - document pre-service analysis and client histories
- technical skills to:
  - conduct pre-service hair analysis
  - select from tint, high lift tint and bleach products and plan the colour service
  - weave and splice hair
  - apply and fold foils
  - use plastic highlight caps
  - comb on or through highlight techniques
  - remove foils, caps and residual colour and lightening products
- literacy skills to:
  - interpret colour charts, product instructions, safety data sheets
  - interpret relevant salon procedures
- numeracy skills to:
  - measure, mix and apply colour products in correct proportions
  - minimise product waste
  - manage application and processing times effectively

### Required knowledge

- effects of hydrogen peroxide on the hair and hair colour
- chemical and physical effects of tint and high lift tint colour products on hair structure
- chemical and physical effects of bleach products on hair structure
- colour wheel and its application in colour selection
- levels of bleaching
- colour chart systems for the salon product tint and high lift tints product range
- processing and development times for a defined salon colour, high lift tint and bleach product range
- salon procedures relating to:
  - client comfort and safety
  - operator safety
  - health and hygiene
  - waste minimisation
  - waste disposal

- water efficiency
- correct and environmentally sound disposal methods for all types of waste and in particular for hazardous

## Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the performance criteria, knowledge, range statement and the Assessment Guidelines for the Training Package.

### Overview of assessment

#### Critical aspects for assessment and evidence required to demonstrate competency in this unit

Evidence of the following is essential:

- pre-service client consultation that includes accurate hair analysis and client expectations regarding the colour result
- recognising and managing contraindications to colour and bleaching
- interpreting and applying colour charts, product instructions and application techniques
- applying weaving and splicing techniques within salon timeframes
- applying highlighting techniques within salon timeframes
- observing client and operator safety precautions
- achieving target highlighting results that satisfy clients
- providing colour care advice and promoting home care products

#### Context of and specific resources for assessment

Assessment must ensure access to:

- a salon or a simulated salon environment that includes a range of client interruptions and involvement in other related activities within the salon
- a fully equipped workstation which includes as minimum:
  - an adjustable client chair
  - clean client gown or wrap
  - a plentiful supply of clean towels
  - trolley stocked with:
    - rubber gloves
    - stain prevention products
    - plastic bowls
    - tint brushes
    - applicator bottles
    - foils
    - cap or plastic film wrap
- documented salon procedures relating to:
  - client comfort and safety
  - operator safety
  - health and hygiene
  - waste minimisation
  - waste disposal
  - water efficiency

- a professional range of tint and bleach products
- product colour charts, information and safety data sheets
- a range of clients with different foiling and highlighting applications

For further guidance on the use of an appropriate simulated environment, refer to the Assessment Guidelines in this Training Package.

## Method of assessment

A range of assessment methods should be used to assess practical skills. The following examples are appropriate for this unit:

- observation of the learner performing a range of tasks in an actual salon environment, over sufficient time to demonstrate their handling of contingencies. Tasks include:
  - consulting clients to advise on and confirm colour selection
  - safely applying weaving and splicing single and multi-colour applications within designated salon timeframes, with no product bleed and to client satisfaction
  - safely applying quick service highlighting techniques with client satisfaction
  - following salon procedures to ensure the comfort and safety of the client
  - completing foiling and highlighting applications within designated timeframes
  - advising on colour care and recommending home care products
- written or verbal questions appropriate to the language and literacy skills of the learner to test knowledge, such as:
  - the effects of hydrogen peroxide on the hair and hair colour
  - the chemical and physical effects of tint and high lift tint on hair structure
  - the chemical and physical effects of bleach products on hair
  - the colour wheel and its application in colour selection
  - the levels of bleaching
  - tint and high lift tint colour chart systems for products in the product range
  - processing and development times for a defined salon tint, product range
  - salon procedures relating to:
    - client comfort and safety
    - operator safety
    - health and hygiene
    - waste minimisation
    - waste disposal
    - water efficiency.
- review of portfolios of evidence and third-party reports of on-the-job performance

## Guidance information for assessment

A unit of competency describes an individual skill but people rarely use a single skill at a time. Many skills are combined on a day-to-day basis in the workplace processes. This does not mean that each skill described by a unit of competency is not a skill.



requisite to another—they are related skills.

Holistic assessment with other units relevant to the industry sector recommended, for example:

- SIHHCCS302A Perform a full client consultation
- SIHHCLS304A Neutralise unwanted colours and tones
- SIHHOHS201A Apply salon safety procedures

## Range Statement

The range statement relates to the unit of competency as a whole. It allows for different work environments and conditions that may affect performance. Bold italicised wording, if used in the performance criteria, is detailed below. Essential or non-essential may be present with training and assessment (depending on the work situation, needs of the candidate, access to resources, local industry and regional contexts) may also be included.

***Client characteristics*** may include:

- natural hair type, texture, porosity, density and elasticity
- natural base colour
- artificial base colour
- hair colour tone
- percentage of white hair
- presence of lightening agents or artificial hair colour treatment
- other existing chemical services
- skin tone
- length of hair.

***Client*** may include:

- women
- men
- children
- people who present with virgin hair or a range of pre-existing colour treatments on the hair
- people from a range of social, cultural or ethnic backgrounds and with different physical and mental abilities.

***Client history*** may include:

- client contact details
- date of service
- operator
- client reaction to any skin tests
- contraindications
- pre-service analysis
- brand and colour or colours selection
- area or areas of the head highlighted
- application techniques and processing times
- service outcome
- recommended home care products
- products purchased.

***Salon procedures*** must include:

- gowning clients for colour and lightening services
- rules relating to the application of heat acceleration during processing
- compliance with state or territory and local government health and safety requirements during the service
- occupational health and safety procedures
- environmental protection practices, such as:
  - waste minimisation
  - waste disposal

***Colour, high lift and bleach products*** must include:

- water efficiency.
- tint products from the salon range
- high lift tint colour products from the salon range
- bleach products from the salon range
- peroxides of varying volumes.

***Highlighting and foiling tools and equipment*** may include:

- pre-cut and folded foils
- tail combs
- tint brushes
- sectioning clips.

***Foiling*** must include:

- coarse, medium or fine woven meshes
- spliced meshes
- alternated coloured and lightened woven meshes and unwoven
- single or multiple colours and tones
- bleached meshes
- whole or partial head effects.

***Stages and methods of head on scalp product application*** must include

- natural untreated hair
- regrowth
- roots and then ends
- roots, mid lengths and finally ends
- ends and then roots.

***Quick service highlighting techniques*** must include:

- pulling strands through a cap
- combing and brushing colour or bleach products onto predetermined
- colouring and bleaching single strands or meshes.

***Client and operator comfort and safety*** must include:

- application of gown and towels to protect client clothes
- application of barrier creams to face or neckline areas
- application of anti skin stain product
- application of colour stain removal product
- avoiding product contact with client or operator's eyes
- avoiding inhalation of fumes whilst mixing product
- wearing operator protective gloves during product application.

***Relevant legislation*** may include:

- state or territory and local health regulations
- occupational health and safety legislation and regulations.

***Heat acceleration*** may include:

- heat lamps
- steamers.

## **Unit Sector(s)**

Hairdressing