



Australian Government

SIFXVHC001 Drive funeral vehicles

Release: 1

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Modification History

Not applicable.

Application

This unit describes the performance outcomes, skills and knowledge required to safely and professionally drive mourning coaches, limousines, hearses and funeral escort vehicles. It applies to funeral home staff who drive funeral vehicles under supervision or as part of a team, and according to work health and safety, relevant legislation and workplace policies and procedures.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Competency Field

Vehicles

Unit Sector

Cross-Sector

Elements and Performance Criteria

ELEMENTS

PERFORMANCE CRITERIA

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element.

1. Plan and prepare for journey.

1.1 Liaise with appropriate staff to identify and confirm work requirements.

1.2 Place courtesy equipment in vehicle as required.

1.3 Identify destination on map.

1.4 Determine most appropriate route and an alternative route according to workplace policies and procedures.

1.5 Liaise with security personnel or consultants and confirm police assistance or escorts for funeral processions when required.

2. Drive funeral vehicles.

2.1 Drive funeral vehicle according to relevant legislation and workplace policies and procedures.

2.2 Refer to map where required and follow planned route.

2.3 Determine and follow funeral cortege positioning, move off sequence and signalling.

2.4 Anticipate and avoid road and traffic hazards using defensive driving tactics.

2.5 Park and secure funeral vehicle at destination.

3. Use electronic equipment.

3.1 Check equipment according to manufacturer guidelines.

3.2 Confirm backup communication strategies and liaise with relevant personnel regarding operation and coordination procedures.

3.3 Use electronic equipment according to relevant legislation.

3.4 Transmit and receive messages.

3.5 Implement backup communication strategies.

4. Interact with mourners.

4.1 Communicate with mourners in an appropriate manner.

4.2 Open and close vehicle doors for mourners.

4.3 Adjust vehicle climate according to client requirements.

4.4 Provide courtesy equipment according to client requirements.

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

SIFTVM001A Drive funeral vehicles.

Links

Companion Volume Implementation Guide - <http://www.serviceskills.com.au/resources>